



Illinois Department of Human Services

ILLINOIS SUPPORTIVE HOUSING PROGRAM

REPORT TO THE GENERAL ASSEMBLY

State Fiscal Year 2018



Supportive Housing Program

PREFACE

On August 18, 1993, House Bill 267 was signed into law to provide state-funded supportive services for low-income families and individuals who were formerly homeless or at risk of becoming homeless. The supportive services included, but were not limited to alcohol and substance abuse counseling, mental health programs, transportation, advocacy, child care, case management and other support services necessary for residents of permanent or transitional supported community facilities, Single Room Occupancy (SRO) facilities and family developments to maintain their community based housing. The services are delivered by governmental units, community organizations, and not-for-profit agencies that operate supportive housing developments.

The Supportive Housing Program

Introduction

The Illinois Supportive Housing Program (SHP) was developed to provide supportive services coupled with housing to low-income homeless individuals and families. The SHP enables formerly homeless individuals and families or those at risk of becoming homeless the ability to sustain their housing by providing necessary support services. The supportive services prevent the program participants from returning to homelessness and enhances their ability to function more independently in the community.

In State Fiscal Year 2018, \$15.6 million in funding was allocated to the IDHS Supportive Housing Program for persons who are homeless.

Program Goal

The goal of the Supportive Housing Program is to provide the necessary supportive services to low-income homeless individuals and families that will assist them to live in community based housing. The program requires the provision of community-based transitional or permanent housing (funded from other sources). The supportive services are delivered to the residents in the transitional or permanent housing that will enable them to continue to live as independently as possible.

Program deliverables require that:

- All participants are provided with case management services, counseling services, and advocacy services within five days of admittance to the program. All participants must also have documented access, when applicable, to other supportive services.
- All participants have a service plan developed for implementation within the first week of admittance to the program. The individual service plan must detail monthly outcomes as well as ongoing goals to be accomplished by the participant(s) with the assistance of the provider.
- All participants will have access to case management services outside of normal business hours of operation including, but not limited to, evening case management service hours.
- All participants have a completed intake and assessment done upon entry into the program. Providers must submit all intake and assessment forms to IDHS annually for approval.
- All progress and supportive services for participants will be tracked and progress reported within each participant's case file that includes, at a minimum, a record of the participant's supportive services, case management, progress and benefit assistance.
- All providers have a community outreach plan which includes a detailed description for notifying the community of the program, hours of operation, and admittance/eligibility requirements into the program(s) they administer for IDHS. This plan must include outreach to the other community service agencies, the local FCRC, and other outreach entities. IDHS must be advised of any publication and distribution of flyers, printed materials, and brochures that are part of the IDHS funded Supportive Housing Program.
- All providers have a written agreement or Memorandum of Understanding (MOU) for referrals to other social

service agencies. The MOU must include:

- a description of the types of service(s) to be provided;
 - a description detailing how referrals will be handled by each entity; and
 - a description of any follow-up actions.
- All providers have a referral process that assists program participants with enrollment into public benefit programs such as TANF, Supplemental Nutrition Assistance Program (SNAP, formerly known as food stamps), All Kids, medical and disability assistance, as well as other resources that address the needs of the program participants.
 - All providers have the ability to download the IDHS SNAP application and distribute it to eligible households.
 - All providers accurately report outcomes and submit reports to IDHS within the designated time frames utilizing the web-based reporting system.
 - The following projected data is included in the providers Funding Plan:
 - the projected unduplicated number of participants to be served during the fiscal year; and
 - the projected unduplicated number of households expected to be served during the fiscal year.

Administration

The IDHS Division of Family and Community Services, Bureau of Basic Supports administers the Supportive Housing Program for the Illinois Department of Human Services. Program staff perform all administrative and program management functions that include, but are not limited to the implementation of funding plans, contracting, program payments, and program monitoring. The SHP program deliverables are verified by staff from the Bureau of Basic Supports through on-site field monitoring.

Funding

The Supportive Housing Program is funded by the state Health and Human Services Medical Trust fund and General Revenue Fund (GRF). All SHP funds must be obligated by the end of the agreement period and expended by the end of the lapse period. Typically, funding plans are distributed in February or March of each year with contracts distributed in June. The SHP funding cycle is based on the fiscal year of July 1st to June 30th each year.

The public and not-for profit organizations that participate in the SHP must provide supportive services that are matched with at least 25% of the program costs from other sources.

Reporting

In Fiscal Year 2009 the Department made significant improvements to the SHP by developing a web-based quarterly reporting system. In an attempt to capture the maximum amount of available data, the Department designed a reporting system compatible with the federal homeless program reporting formats. The Department also added data elements to the reporting system to provide statistical information regarding homeless children.

Fiscal Reporting: The Fiscal Report is based on a three-part budget submitted by each agency as part of their



Funding Plan. The budget contains a Budget Summary, Personnel Detail, and Program Funding Sources. The Budget Summary consists of direct costs and administrative costs that are associated with the direct client services. The Personnel Detail provides specific cost information for staff responsible for direct care for program participants. The Program Funding Sources section requires SHP providers to disclose other funding resources that will meet the program match requirements.

Service Reporting: The SHP providers submit quarterly service web-based reports to the Bureau of Basic Supports. The quarterly service reports provide information that includes but is not limited to the number and characteristics of the participants served, participant demographic information, supportive services, causes of homelessness, and special needs.

Program Services

The SHP provides supportive services which are delivered in conjunction with permanent housing to low-income individuals and families who are formerly homeless or at risk of becoming homeless. Supportive services assist families and individuals to return to self-sufficiency. The supportive services provided by the SHP are those deemed necessary to move participants to the highest level of self-sufficiency. Some of the eligible supportive services include, but are not limited to:

Advocacy	Intervening on behalf of program participants to assist in the receipt and use of services.
Alcohol Abuse Services	Providing or arranging services for participants to AA (Alcoholics Anonymous) or other programs to address alcohol abuse.
Case Management	Coordinating the acquisition, delivery and use of supportive services. Case management must include individual assessments that are used to develop individual service plans.
Counseling	Providing or arranging for individual or group counseling to alleviate physical, mental, substance abuse, skill and/or domestic obstacles to self-sufficiency. Family, financial, and life skills counseling services are also eligible.
Child Care	Providing or arranging for child care services.
Children's Services	Providing or arranging for services for child-specific services, such as child abuse counseling or preschool programs.
Domestic Violence	Providing or arranging services for victims of domestic violence.
Education	Providing or arranging for services for participants to complete a course of study leading to a diploma or specific skill certificate.
Employment Services	Providing or arranging services for participants to



	complete job preparation and/or to secure job interviews/employment. This would include acquiring special tools or clothing to perform the job in which the participant is placed or working toward.
English as a Second Language	English language services available to persons who seek to improve their English language skills.
Follow-Up Services	Assessing the need and/or providing additional services upon completion of and discharge from the program.
Health/Dental Services	Providing or arranging services for participants and assuring use of needed medical and/or dental services.
HIV/AIDs Related Services	Supportive services related to the needs of participants diagnosed with HIV/AIDS.
Housing Location/Inspection	Locating and/or initial inspection of rental property on behalf of participants to assure that the housing is decent and adequate for the household and meets general health and safety standards prior to occupancy by the program participant.
Legal Service Referrals	Referrals to any legal services which may be needed by participants.
Mental Health Services	Providing or arranging services that address serious and persistent mental disabilities.
Outreach	Locating and/or contacting homeless persons in the community and informing them of available services.
Substance Abuse Services	Providing or arranging services for participants to NA (Narcotics Anonymous) or other programs to address substance abuse.
Transportation	Transporting or purchasing transportation services, such as bus tokens or taxi fares for participants to acquire medical care, public assistance, education, training or other services not provided on site.

Fiscal Year End Program Data

The following statistics were downloaded directly from the Department's SHP web-based reporting system. All of the following program data was compiled from the quarterly reports submitted by the SHP providers.

Number of Homeless Persons

Listed below is the total number of adults and children under the age of 18 that utilized SHP during the fiscal year.

Adults	Children Under 18	Total
6,090	2,818	8,908

Number of Homeless Households

Single Male	2,677
Single Female	1,630
Couple No Child	38
Couple W/Child	100
Male W/Child	51
Female W/Child	1,222
Total Unduplicated Households	5,718

Prior Living Situation

The SHP participants reported sleeping in the following places in the week prior to entering the program.

Prior Living Situation	Adults	Children Under Age 18
Non-housing (street, park, car, bus station, etc.)	976	177
Emergency Shelter	1,890	665
Transitional Housing for homeless persons	825	382
Permanent Housing	700	580
Psychiatric facility	25	0
Substance abuse treatment facility	100	18
Hospital	30	13
Jail / Prison	45	2
Domestic violence situation	109	142
Living with relatives / friends	757	471
Rental housing / Eviction	436	250
Disaster / Fire	7	5
Condemned housing	22	22
Other	168	91
Total	6,090	2,818

Other Shelters

This section provides the number of participants that used "other" shelters in the year prior to entering the Supportive Housing Program. If no shelters were utilized during the prior year, the number of these participants were reported in the "None" category.

Number of Shelters	Adults	Children Under Age 18
None	3,983	1,902
1	1,531	650
2	396	217
3	112	33
4	21	6
5 or more	47	10
Total	6,090	2,818

Age and Gender

This section describes the age and gender of all participants that entered the program during the fiscal year.

Age	Males	Females
62 and over	455	133
51 - 61	1,128	597
31 - 50	985	1,280
18 - 30	611	890
Emancipated Minor or Unaccompanied Youth*	2	7
Total Adults	6,088	

13 - 17	305	305
6 - 12	538	574
1 - 5	427	448
under 1	98	105
Total Children	2,800	

Age and Gender of Reunited Family Members or Newborns

The age and gender of newborns, other family members, emancipated minors, or unaccompanied youth reunited with a participant that entered the SHP program during the fiscal year is provided in this section.

Age	Male	Female
62 and over	0	0
51 - 61	0	0
31 - 50	0	2
18 - 30	0	0
Emancipated Minor or Unaccompanied Youth*	0	0
Total Reunited Adults	2	

13 - 17	0	0
6 - 12	2	3
1 - 5	1	1
under 1	5	6
Total Reunited Children	18	

* Emancipated or Unaccompanied Youth are defined as: emancipated minors, unaccompanied youth, married youth and/or a youth with a child.

Ethnicity

This section provides the ethnicity of the SHP participants entering the program within the fiscal year.

Ethnicity	Adults	Children Under Age 18
Hispanic or Latino	396	305
Non-Hispanic and Non-Latino	5,694	2,513
Total	6,090	2,818

Race

This section provides the race of participants entering the SHP Program during the fiscal year.

Race	Adults	Children Under Age 18
American Indian/Alaskan Native	28	15
Asian	34	14
Black/African American	4,366	2,150
Native Hawaiian/Other Pacific Islander	15	4
White	1,425	468
American Indian/Alaskan Native & White	18	6
Asian & White	4	4
Black/African American & White	77	108
American Indian/Alaskan Native & Black/African American	15	0
Other *	108	49
Total	6,090	2,818

* The "Other" category exists for participants that do not declare themselves in any of the given categories.

Special Needs

This section provides information regarding the types of special needs declared by the SHP program participants upon entering the program. (A participant may have multiple special needs.)

Special Need / Conditions	Adults	Children Under Age 18
Substance Abuse (SA)	1,312	7
Alcohol Abuse (AA)	869	3
Mental Illness (MI)	2,456	48
Developmental Disability (DD)	297	86
Physical Disability (PD)	933	29
HIV and / or AIDS (HIV)	586	8
Chronic Medical Health Problem	1,087	44
Domestic Violence	687	256
Unaccompanied Youth	9	0
Pregnant / Parenting Teen	56	1
Ex-Offenders	676	0
Other	107	84
Total	9,075	566

Disabling Condition

The number of program participants declaring a disabling condition upon entry into the program is reported in this section.

4,119

The definition of a disabling condition is:

1. A disability as defined in Section 223 of the Social Security Act;
2. a physical, mental, or emotional impairment which is expected to be of a long continued and indefinite duration; substantially impedes an individual's ability to live independently, and of such a nature that such ability could be more suitable housing conditions;
3. a developmental disability as defined in section 102 of the Developmental Disabilities Assistance and Bill of Rights Act;
4. the disease of acquired immunodeficiency syndrome or any conditions arising from the etiological agency for acquired immunodeficiency syndrome; or
5. a diagnosable substance abuse disorder.

Veterans

The number of participants that declared themselves as a veteran* that participated in the SHP Program is reported in this section.

512

* A veteran is anyone who has ever been on active military status.

Cash Income

This section provides monthly cash income levels for all SHP program participants entering the program and the income status of program participants when exiting the program.

Entering the Program

	Adults	Children Under 18
No Income	2,168	2,128
\$1 to 150	93	26
\$151 to 250	165	16
\$251 to 500	488	109
\$501 to 1000	2,146	323
\$1001 to 1500	631	146
\$1501 to 2000	251	64
\$2001 +	148	6
Total	6,090	2,818

Exiting the Program

	Adults	Children Under 18
No Income	409	504
\$1 to 150	11	9
\$151 to 250	25	3
\$251 to 500	78	22
\$501 to 1000	396	57
\$1001 to 1500	155	15
\$1501 to 2000	94	7
\$2001 +	72	2
Total	1,240	619

Sources of Cash Income

The sources of cash income for all participants entering the SHP program are provided in this section. Participants may have multiple sources of cash income.

Entering the Program

Income Source	Adults	Children Under 18
AABD	5	27
Alimony / Spousal Support	5	0
Child Support (or DCFS Grant)	109	102
Employment and Training	67	16
Employment Income	1,370	299
Pension / Retirement	88	2
Private Disability Insurance	4	0
Social Security	160	14
SSDI	895	68
SSI	1,205	112
Targeted Work Initiative	3	0
Temp. Asst. Needy Families (TANF)	335	134
Transitional / GA / Earnfare	66	0
Unemployment Benefits	92	19
Veterans Benefits	106	3
Work First / Work Pays	2	0
Worker's Compensation	39	41
Total	4,551	837

Sources of Cash Income (continued)

The sources of cash income for all participants exiting the SHP program are provided in this section.
Participants may have multiple sources of cash income.

Exiting the Program

Income Source	Adults	Children Under 18
AABD	1	35
Alimony / Spousal Support	1	0
Child Support (or DCFS Grant)	23	27
Employment and Training	28	11
Employment Income	391	52
Pension / Retirement	12	0
Private Disability Insurance	0	0
Social Security	27	2
SSDI	150	2
SSI	213	13
Targeted Work Initiative	4	0
Temp. Asst. Needy Families (TANF)	40	17
Transitional / GA / Earnfare	12	0
Unemployment Benefits	9	1
Veterans Benefits	29	2
Work First / Work Pays	1	0
Worker's Compensation	1	0
Total	942	162

Non-Cash Benefits

The non-cash benefits for all participants entering the program are provided in this section, as well as the non-cash benefits for all participants exiting the program during the fiscal year.

Entering the Program

Source of Benefits	Adults	Children Under 18
All Kids	9	439
Child Care Assistance	91	60
Emergency Food Assistance	796	148
LIHEAP	138	46
Teen Parent Program	45	36
WIC	146	181
Medical Card	4,229	1,860
Other	925	80
Total	6,379	2,850

Exiting the Program

Source of Benefits	Adults	Children Under 18
All Kids	3	73
Child Care Assistance	9	11
Emergency Food Assistance	176	16
LIHEAP	29	21
Teen Parent Program	19	12
WIC	42	40
Medical Card	759	434
Other	190	12
Total	1,227	619

Supplemental Nutrition Assistance Program / SNAP (formerly known as Food Stamps)

This section provides an unduplicated number of households entering the program during the fiscal year that were either currently enrolled, agency enrolled or ineligible for the program.

Enrolled Prior to Entering:	4,157
Enrolled After Entering:	705
Ineligible:	856
Total Households:	5,718

Shelter Nights

The total number of shelter nights served to all program participants during the fiscal year is provided in this section.

Shelter Nights

	Shelter Nights
Male Adults	789,091
Male Children	386,312
Female Adults	836,655
Female Children	390,908
Total	2,402,966

Shelter Meals

Meals Served / Purchased / or Vouchered for All Participants	220,222
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Supportive Services

The supportive services provided to all program participants during the fiscal year is represented in this section. (Advocacy, Case Management, and Counseling are required supportive services.)

Supportive Services	Adults	Children
Advocacy	47,900	3,674
Case Management	225,345	12,412
Counseling		
Financial	30,059	1,378
Life Skills	114,070	4,098
Other Counseling Services	22,022	1,063
Alcohol Abuse Services	15,832	231
Child Care	3,911	2,143
Children's Services	5,249	16,321
Domestic Violence	2,896	1,599
Education	26,377	4,665
Employment Services	39,669	441
English as Second Language	1,027	194
Follow-up Services	12,838	3,022
Health / Dental Service	26,075	1,306
HIV / AIDS Related Services	4,463	10
Housing Location / Inspection	16,750	787
Mental Health Services	47,795	863
Legal Service Referrals	2,496	137
Outreach	12,240	1,003
Substance Abuse Services	17,760	6
Transportation	63,199	2,701
Other	167,098	861
Total	905,071	58,915
Grand Total		963,986

Length of Stay

This section provides information regarding the length of time participants spent in the Supportive Housing Program before leaving.

Time Period	Adults	Children Under Age 18
Less than 1 month	77	15
1 to 2 months	103	28
3 - 6 months	240	92
7 - 12 months	165	104
13 - 24 months	231	161
25 months - 3 years	207	95
4 - 5 years	108	80
6 - 7 years	49	32
8 - 10 years	38	8
10 years and up	22	4
Total	1,240	619

Reason for Departure

Upon departing from the Supportive Housing Program, the following reasons were cited for all program participants during the fiscal year.

Reason for Departure	Adults	Children Under Age 18
Left for housing opportunity before completing program	115	33
Completed program	474	226
Non-payment of rent / occupancy charge	54	20
Non-compliance with project	155	126
Criminal activity / destruction of property / violence	37	14
Reached maximum time allowed in project	33	55
Needs could not be met by project	44	4
Disagreement with rules / persons	30	21
Death	67	3
Voucher funds exhausted	1	0
Voluntary Departure	123	65
Unknown / disappeared	38	14
Other	69	38
Total	1,240	619

* Transitional shelter programs are allowed to charge up to 30 % of participant income for rent.

Destination

This section provides the destination of the participants who exited the program during the fiscal year and were not expected to return.

Permanent Housing Destination	Adults	Children Under Age 18
Rental house or apartment (non-subsidized)	249	190
Public Housing	18	30
Section 8	71	85
Shelter Plus Care	6	0
HOME subsidized house or apartment	146	67
Other subsidized house or apartment	91	37
Homeownership	10	11
Moved in with family or friends	146	66
Transitional Housing Destination (24 Months or Less)		
Transitional Opportunity	25	5
Moved in with family or friends	72	42
Institutional Destination		
Psychiatric hospital	10	0
Inpatient alcohol or other drug treatment facility	12	2
Jail / prison	24	0
Other Emergency Shelter Destination		
Emergency Shelter	51	17
Other supportive housing	18	7
Places not meant for human habitation (e.g. street)	19	3
Other	121	24
Unknown Destination		
Unknown	151	33
Total	1,240	619

Reason for Turnaway

This section provides information regarding the reason participants were turned away from the Supportive Housing Program during the fiscal year.

Reason For Turnaway	Adults	Children Under Age 18
No Vacancy	7,376	3,680
No Voucher Funds	4	9
Inappropriate for shelter	796	359
Refused to accept rules	93	71
Found other housing	345	245
Total	8,614	4,364

Turnaway Referral

This section represents a duplicated count of the referrals made to program participants for other social services that were turned away from the Supportive Housing Program.

11,615

Primary Language

The Department is attempting to identify the total number of program participants that could not speak or read English. A duplicated count of the primary language for these program participants is provided in this section.

Category	Number of Adults	Number of Children
Albanian	0	0
Arabic	1	0
Bosnian	0	0
Bulgarian	0	0
Chinese	0	0
French	3	0
Gujarati	0	0
Hindi	0	0
Khmer	0	0
Korean	1	0
Lithuanian	0	0
Mandingo	0	0
Polish	3	0
Romanian	0	0
Russian	1	0
Spanish	54	82
Ukranian	0	0
Urdu	2	0
Uzbek	0	0
Vietnamese	0	0
Other - Asian	0	0
Other - African	3	1
Other - Central and South American	0	0
Other - European	0	0
Other - Indian	0	0
Other	2	0
Total	70	83