



Illinois Department of Human Services

ILLINOIS EMERGENCY & TRANSITIONAL HOUSING PROGRAM

REPORT TO THE GENERAL ASSEMBLY

State Fiscal Year 2018



Emergency and Transitional Housing Program

PREFACE

The Illinois Department of Human Services (IDHS) Emergency and Transitional Housing Program (ETH) is compiled for the House and Senate Appropriation Committees of the Illinois General Assembly in accordance with 305 ILCS 5/12-4.5. This report provides historical and current fiscal year information about the Emergency and Transitional Housing Program, and outlines funding by detailing program expenditures, types of services, and number of people served.

This report should not be construed to represent the total homeless population in Illinois. This report contains data compiled from quarterly reports from organizations funded by the ETH Program.

Emergency and Transitional Housing Program

Introduction

The Illinois Emergency and Transitional Housing (ETH) Program was developed to provide immediate food and shelter to homeless persons and families or persons and families at imminent risk of becoming homeless. The ETH Program was designed to provide meals, beds and supportive services through not-for-profit organizations to homeless individuals and families to assist them to return to self-sufficiency.

Funding for the ETH Program has provided funding for emergency shelters, transitional shelters, voucher programs, food, and an array of supportive services to homeless individuals and families across the state of Illinois. In State Fiscal Year 2018, \$9.2 million in funding was allocated to the Emergency and Transitional Housing Program providers.

Program Goal

The goal of the Emergency and Transitional Housing Program is to render immediate and comprehensive shelter services to homeless individuals and families or individuals and families at imminent risk of homelessness. The program provides food, shelter, and supportive services through local not-for-profit agencies. Program deliverables require that:

- All participants be provided with case management services, counseling services and advocacy services within 5 days of admittance to the program for transitional programs and within 15 days for overnight programs.
- All participants have access to case management services outside of normal business hours of operation including, but not limited to evening case management service hours.
- All participants have complete intake and assessment done upon entry into the program. Providers must submit all intake and assessment forms to IDHS annually for approval.
- All providers have a community outreach plan which includes a detailed description for notifying the community of the program, hours of operation, and admittance / eligibility requirements into the program they administer for IDHS. This plan includes outreach to other community service agencies and the local Family and Community Resource Center (FCRC). IDHS must be advised of any publication and distribution of flyers, printed materials and / or brochures that are part of the IDHS funded program.
- All providers have a referral process that assists program participants with enrollment into public benefit programs such as TANF, Supplemental Nutrition Assistance Program (SNAP, formerly known as food stamps), ALL Kids, medical assistance, disability assistance, as well as any other resources that address the needs of the program participants.
- All progress and supportive services for transitional shelter participants be tracked and reported within each participant's case file through the development of an Individual Service Plan that includes at a minimum a record of the participant's supportive services, case management, outcomes, goals, progress notes, and benefit assistance.
- All providers have the ability to download the IDHS Supplemental Nutrition Assistance Program (SNAP, formerly known as food stamps) application and distribute to all eligible households.

- All providers have a written agreement or memorandum of understanding for referrals with other social service providers. The agreement or memorandum of understanding includes at a minimum; the type of services to be provided, the referral process of each agency, and follow-up actions.
- All providers accurately report outcomes and submit quarterly reports to IDHS utilizing the Emergency and Transitional Housing (ETH) web-based reporting system.
- All providers report the following information in the annual Funding Plan:
 - an unduplicated number of projected participants to be served in the fiscal year;
 - an unduplicated number of projected households to be served in the fiscal year;
 - the projected nights of shelter to be provided during the fiscal year; and
 - the projected number of meals to be provided, served, purchased, or vouchered during the fiscal year.

Administration

The IDHS Division of Family and Community Services, Bureau of Basic Supports administers the state funded ETH Program. Program staff perform all administrative and program management functions that includes, but is not limited to, the implementation of funding plans, contracting, program payments, and program monitoring. The ETH Program deliverables are verified by IDHS staff through on-site field monitoring.

Funding

The General Revenue Fund (GRF) allocation for the ETH Program provides food, shelter and supportive services to homeless individuals and families throughout the state. The allocation is divided between Chicago (54%) and the balance of the state (46%).

The public and not-for-profit organizations that participate in the ETH Program must provide shelter and supportive services and match at least 25% of the program costs from other sources. Fifty percent of the match must be cash. The other fifty percent may be cash and/or in-kind services, including volunteer services, or the value of the property.

Included in the ETH appropriation are funds allocated for technical assistance. The Illinois Association of Community Action Agencies provides monthly information to homeless agencies across the state regarding legislative and programmatic changes, public and private funding opportunities, and changes in federally funded homeless programs.

Reporting

In Fiscal Year 2009 the Department made significant improvements to the ETH Program by developing a web-based quarterly reporting system. In an attempt to capture the maximum amount of available data, the Department designed a reporting system compatible with the U.S. Department of Housing and Urban Development homeless program reporting formats. The Department also added data elements to the reporting system to provide statistical information regarding homeless children.

Fiscal Reporting: Fiscal compliance, program activity, and program monitoring are employed by IDHS staff to ensure the effective administration of the ETH Program. Upon execution of the ETH contract, all agencies are required to report expenditures quarterly utilizing a web-based reporting system.

Service Reporting: Client activity is also reported quarterly on the IDHS web-based reporting system. The number of participants served, characteristics, services, causes of homelessness, special needs, and household types are just

some of the data elements collected.

Program Services

Shelter programs funded by the ETH Program include:

- Overnight / Emergency Shelters that provide emergency sleeping accommodations for 12 or fewer hours that serve at least one meal and provide supportive services;
- Voucher Programs that provide emergency shelter on a per diem basis at a nearby hotel or motel when other overnight shelter is not available and also provide supportive services and may provide food;
- Transitional Shelters that provide shelter, food and supportive services for up to 24 months.

While the majority of the ETH funding provides for food and shelter, all organizations must also provide supportive services to receive funding from the ETH Program.

The supportive services provided by the ETH Program assist homeless individuals and families return to self-sufficiency. The eligible supportive services include:

Advocacy	Intervening on behalf of program participants to assist in the receipt and use of support services.
Alcohol Abuse Services	Providing or arranging services for participants to attend AA (Alcoholics Anonymous) or other programs that address alcohol abuse issues.
Case Management	Coordinating the acquisition, delivery and use of supportive services. Case management must include individual assessments that are used to develop individual service plans.
Child Care	Providing or arranging child care services.
Children's Services	Providing or arranging services for child-specific services, such as child abuse counseling or preschool programs.
Counseling	Providing or arranging for individual or group counseling to alleviate physical abuse, mental health issues, substance abuse, and/or familial obstacles that are preventing a return to self-sufficiency.
Domestic Violence	Providing or arranging services for victims of domestic violence.
Education	Providing or arranging services for participants to complete a course of study leading to a diploma or specific skill certificate.
Employment Services	Providing or arranging services for participants to complete job preparation and/or to secure job interviews or employment. This may include acquiring special tools



	or clothing to perform the job in which the participant is placed or receiving training.
English as a Second Language	English language services available to persons who seek to improve Language their English language skills.
Follow Up	Assessing the need and providing additional services upon completion of, and discharge from the Emergency and Transitional Housing Program.
Health/Dental Services	Providing or arranging services for participants and assuring use of needed medical and dental services.
HIV/AIDS Related Services	Supportive services related to the needs of participants diagnosed with HIV/AIDS.
Housing Location / Inspection	Locating and/or the initial inspection of rental property on behalf of inspection participants to ensure that the housing is decent and adequate for the household and meets the general health and safety standards prior to tenant occupancy.
Legal Service Referral	Referrals to any legal services which may be needed by participants.
Mental Health Services	Providing or arranging services that address serious mental health issues that cannot be resolved through regular counseling services.
Outreach	Locating and contacting homeless individuals or families in the community and inform them of available services.
Substance Abuse Services	Providing or arranging services for participants to attend NA (Narcotics Anonymous) or other programs that address substance abuse issues.
Transportation	Transporting or purchasing services, such as bus tokens or taxi fares for participants to obtain medical care, public assistance, education, training and other services not provided on site.

Fiscal Year End Program Data

The following statistics were downloaded directly from the Department's ETH web-based reporting system. All of the following program data was compiled from the quarterly reports submitted by the ETH providers.

Number of Homeless Persons

Listed below is the total number of adults and children under the age of 18 that utilized ETH during the fiscal year.

Adults	Children Under 18	Total
22,951	10,158	33,109

Number of Homeless Households

Single Male	11,029
Single Female	5,501
Couple No Child	214
Couple W/Child	835
Male W/Child	216
Female W/Child	3,606
Total Unduplicated Households	21,401

Prior Living Situation

The ETH participants reported sleeping in the following places in the week prior to entering the program.

Prior Living Situation	Adults	Children Under Age 18
Non-housing (street, park, car, bus station, etc.)	4,795	1,538
Emergency Shelter	5,581	3,234
Transitional Housing for homeless persons	557	238
Permanent Housing	349	133
Psychiatric facility	236	4
Substance abuse treatment facility	451	21
Hospital	661	32
Jail / Prison	910	219
Domestic violence situation	1,736	1,501
Living with relatives / friends	5,127	2,226
Rental housing / Eviction	1,202	523
Disaster / Fire	141	52
Condemned housing	64	47
Other	1,141	390
Total	22,951	10,158

Other Shelters

This section provides the number of participants that used "other" shelters in the year prior to entering the Emergency and Transitional Housing Program. If no shelters were utilized during the prior year, the number of these participants were reported in the "None" category.

Number of Shelters	Adults	Children Under Age 18
None	12,706	6,221
1	6,330	2,744
2	2,397	782
3	809	267
4	363	110
5 or more	346	34
Total	22,951	10,158

Age and Gender

This section describes the age and gender of all participants that entered the program during the fiscal year.

Age	Males	Females
62 and over	896	445
51 - 61	3,292	1,506
31 - 50	4,992	4,067
18 - 30	3,499	4,168
Emancipated Minor or Unaccompanied Youth*	32	53
Total Adults	22,950	

13 - 17	601	808
6 - 12	1,941	1,950
1 - 5	1,940	1,976
under 1	436	492
Total Children	10,144	

Age and Gender of Reunited Family Members or Newborns

The age and gender of newborns, other family members, emancipated minors, or unaccompanied youth reunited with a participant that entered the ETH program during the fiscal year is provided in this section.

Age	Male	Female
62 and over	0	0
51 - 61	0	0
31 - 50	0	0
18 - 30	0	1
Emancipated Minor or Unaccompanied Youth*	0	0
Total Reunited Adults	1	

13 - 17	3	0
6 - 12	2	1
1 - 5	0	1
under 1	4	3
Total Reunited Children	14	

* Emancipated or Unaccompanied Youth are defined as: emancipated minors, unaccompanied youth, married youth and/or a youth with a child.

Ethnicity

This section provides the ethnicity of the ETH participants entering the program within the fiscal year.

Ethnicity	Adults	Children Under Age 18
Hispanic or Latino	2,388	1,294
Non-Hispanic and Non-Latino	20,563	8,864
Total	22,951	10,158

Race

This section provides the race of participants entering the ETH Program during the fiscal year.

Race	Adults	Children Under Age 18
American Indian/Alaskan Native	87	32
Asian	129	26
Black/African American	12,994	7,279
Native Hawaiian/Other Pacific Islander	193	78
White	8,091	1,907
American Indian/Alaskan Native & White	219	22
Asian & White	20	7
Black/African American & White	416	388
American Indian/Alaskan Native & Black/African American	177	15
Other *	625	404
Total	22,951	10,158

* The "Other" category exists for participants that do not declare themselves in any of the given categories.

Special Needs

This section provides information regarding the types of special needs declared by the ETH program participants upon entering the program. (A participant may have multiple special needs.)

Special Need / Conditions	Adults	Children Under Age 18
Substance Abuse (SA)	3,032	35
Alcohol Abuse (AA)	2,368	17
Mental Illness (MI)	4,716	179
Developmental Disability (DD)	683	206
Physical Disability (PD)	2,469	69
HIV and / or AIDS (HIV)	231	1
Chronic Medical Health Problem	2,864	165
Domestic Violence	2,421	992
Unaccompanied Youth	110	2
Pregnant / Parenting Teen	303	15
Ex-Offenders	2,849	4
Other	1,565	58
Total	23,611	1,743

Disabling Condition

The number of program participants declaring a disabling condition upon entry into the program is reported in this section.

6,873

The definition of a disabling condition is:

1. A disability as defined in Section 223 of the Social Security Act;
2. a physical, mental, or emotional impairment which is expected to be of a long continued and indefinite duration; substantially impedes an individual's ability to live independently, and of such a nature that such ability could be more suitable housing conditions;
3. a developmental disability as defined in section 102 of the Developmental Disabilities Assistance and Bill of Rights Act;
4. the disease of acquired immunodeficiency syndrome or any conditions arising from the etiological agency for acquired immunodeficiency syndrome; or
5. a diagnosable substance abuse disorder.

Veterans

The number of participants that declared themselves as a veteran* that participated in the ETH Program is reported in this section.

765

* A veteran is anyone who has ever been on active military status.

Cash Income

This section provides monthly cash income levels for all ETH program participants entering the program and the income status of program participants when exiting the program.

Entering the Program

	Adults	Children Under 18
No Income	13,560	9,328
\$1 to 150	506	75
\$151 to 250	724	94
\$251 to 500	1,161	156
\$501 to 1000	4,345	281
\$1001 to 1500	1,542	122
\$1501 to 2000	692	83
\$2001 +	421	19
Total	22,951	10,158

Exiting the Program

	Adults	Children Under 18
No Income	7,423	5,469
\$1 to 150	455	43
\$151 to 250	420	55
\$251 to 500	855	131
\$501 to 1000	3,252	215
\$1001 to 1500	1,308	88
\$1501 to 2000	647	52
\$2001 +	421	13
Total	14,781	6,066

Sources of Cash Income

The sources of cash income for all participants entering the ETH program are provided in this section. Participants may have multiple sources of cash income.

Entering the Program

Income Source	Adults	Children Under 18
AABD	50	86
Alimony / Spousal Support	52	1
Child Support (or DCFS Grant)	263	84
Employment and Training	114	9
Employment Income	4,082	314
Pension / Retirement	143	0
Private Disability Insurance	7	0
Social Security	393	45
SSDI	1,551	62
SSI	2,491	147
Targeted Work Initiative	7	2
Temp. Asst. Needy Families (TANF)	869	280
Transitional / GA / Earnfare	46	2
Unemployment Benefits	207	2
Veterans Benefits	120	0
Work First / Work Pays	4	0
Worker's Compensation	12	0
Total	10,411	1,034

Sources of Cash Income (continued)

The sources of cash income for all participants exiting the ETH program are provided in this section. Participants may have multiple sources of cash income.

Exiting the Program

Income Source	Adults	Children Under 18
AABD	48	95
Alimony / Spousal Support	30	0
Child Support (or DCFS Grant)	202	80
Employment and Training	101	11
Employment Income	3,639	329
Pension / Retirement	101	0
Private Disability Insurance	5	2
Social Security	305	12
SSDI	1,150	41
SSI	1,962	112
Targeted Work Initiative	9	8
Temp. Asst. Needy Families (TANF)	692	199
Transitional / GA / Earnfare	76	19
Unemployment Benefits	176	7
Veterans Benefits	111	0
Work First / Work Pays	1	0
Worker's Compensation	5	0
Total	8,613	915

Non-Cash Benefits

The non-cash benefits for all participants entering the program are provided in this section, as well as the non-cash benefits for all participants exiting the program during the fiscal year.

Entering the Program

Source of Benefits	Adults	Children Under 18
All Kids	383	1,427
Child Care Assistance	85	70
Emergency Food Assistance	3,651	1,063
LIHEAP	83	50
Teen Parent Program	43	8
WIC	376	426
Medical Card	11,255	5,135
Other	1,510	369
Total	17,386	8,548

Exiting the Program

Source of Benefits	Adults	Children Under 18
All Kids	236	943
Child Care Assistance	50	55
Emergency Food Assistance	2,851	637
LIHEAP	88	58
Teen Parent Program	33	14
WIC	226	194
Medical Card	7,776	2,928
Other	1,712	712
Total	12,972	5,541

**Supplemental Nutrition Assistance Program / SNAP
 (formerly known as Food Stamps)**

This section provides an unduplicated number of households entering the program during the fiscal year that were either currently enrolled, agency enrolled or ineligible for the program.

Enrolled Prior to Entering:	13,196
Enrolled After Entering:	5,332
Ineligible:	2,873
Total Households:	21,401

Shelter Nights and Meals

The total number of shelter nights and meals served to all program participants during the fiscal year is provided in this section.

Shelter Nights

	Overnight Shelter	Voucher Shelter	Transitional Shelter
Male Adults	566,890	2,160	49,403
Male Children	185,667	2,295	88,789
Female Adults	359,242	3,470	140,892
Female Children	202,459	2,052	101,728
Total	1,314,258	9,977	380,812
Grand Total			1,705,047

Shelter Meals

Meals Served / purchased / or Vouchered for All Participants	2,236,829	20,176	238,979
Grand Total			2,495,984

Supportive Services

The supportive services provided to all program participants during the fiscal year is represented in this section. (Advocacy, Case Management, and Counseling are required supportive services.)

Supportive Services	Adults	Children
Advocacy	98,684	103,250
Case Management	234,171	26,838
Counseling		
Financial	53,079	11,995
Life Skills	117,090	19,630
Other Counseling Services	42,654	10,165
Alcohol Abuse Services	18,293	1,580
Child Care	4,201	4,203
Children's Services	9,043	14,862
Domestic Violence	6,715	2,608
Education	18,013	4,458
Employment Services	64,699	1,163
English as Second Language	4,162	1,744
Follow-up Services	54,768	9,615
Health / Dental Service	23,528	3,936
HIV / AIDS Related Services	7,362	2
Housing Location / Inspection	28,343	14,890
Mental Health Services	19,832	3,458
Legal Service Referrals	10,571	5,138
Outreach	33,396	7,868
Substance Abuse Services	20,034	21
Transportation	91,163	6,948
Other	60,292	8,548
Total	1,020,093	262,920
Grand Total		1,283,013

Length of Stay

This section provides information regarding the length of time participants spent in the Emergency and Transitional Housing Program before leaving.

Time Period	Adults	Children Under Age 18
Less than 1 month	7,899	2,883
1 to 2 months	2,936	1,114
3 - 6 months	2,550	1,126
7 - 12 months	837	503
13 - 24 months	414	299
25 months - 3 years	91	68
4 - 5 years	14	2
6 - 7 years	2	0
8 - 10 years	3	0
10 years and up	0	0
Total	14,746	5,995

Reason for Departure

Upon departing from the Emergency and Transitional Housing Program, the following reasons were cited for all program participants during the fiscal year.

Reason for Departure	Adults	Children Under Age 18
Left for housing opportunity before completing program	1,276	724
Completed program	4,110	2,318
Non-payment of rent / occupancy charge	61	8
Non-compliance with project	1,105	395
Criminal activity / destruction of property / violence	300	120
Reached maximum time allowed in project	464	257
Needs could not be met by project	181	53
Disagreement with rules / persons	468	164
Death	27	2
Voucher funds exhausted	7	4
Voluntary Departure	3,018	1,205
Unknown / disappeared	2,606	710
Other	1,123	35
Total	14,746	5,995

* Transitional shelter programs are allowed to charge up to 30 % of participant income for rent.

Destination

This section provides the destination of the participants who exited the program during the fiscal year and were not expected to return.

Permanent Housing Destination	Adults	Children Under Age 18
Rental house or apartment (non-subsidized)	1,520	860
Public Housing	177	153
Section 8	37	53
Shelter Plus Care	55	19
HOME subsidized house or apartment	229	131
Other subsidized house or apartment	507	343
Homeownership	46	39
Moved in with family or friends	1,596	1,107
Transitional Housing Destination (24 Months or Less)		
Transitional Opportunity	273	159
Moved in with family or friends	1,261	552
Institutional Destination		
Psychiatric hospital	66	8
Inpatient alcohol or other drug treatment facility	200	0
Jail / prison	118	10
Other Emergency Shelter Destination		
Emergency Shelter	859	417
Other supportive housing	95	31
Places not meant for human habitation (e.g. street)	302	15
Other	1,341	394
Unknown Destination		
Unknown	6,064	1,704
Total	14,746	5,995

Reason for Turnaway

This section provides information regarding the reason participants were turned away from the Emergency and Transitional Housing Program during the fiscal year.

Reason For Turnaway	Adults	Children Under Age 18
No Vacancy	10,274	3,769
No Voucher Funds	232	70
Inappropriate for shelter	7,771	2,989
Refused to accept rules	1,404	79
Found other housing	666	350
Total	20,347	7,257

Turnaway Referral

This section represents a duplicated count of the referrals made to program participants for other social services that were turned away from the Emergency and Transitional Housing Program.

16,870

Primary Language

The Department is attempting to identify the total number of program participants that could not speak or read English. A duplicated count of the primary language for these program participants is provided in this section.

Category	Number of Adults	Number of Children
Albanian	1	0
Arabic	11	3
Bosnian	0	0
Bulgarian	0	0
Chinese	1	0
French	15	6
Gujarati	0	0
Hindi	7	0
Khmer	0	0
Korean	2	0
Lithuanian	0	0
Mandingo	0	0
Polish	32	0
Romanian	2	0
Russian	9	0
Spanish	436	83
Ukranian	3	0
Urdu	1	0
Uzbek	0	0
Vietnamese	2	0
Other - Asian	3	5
Other - African	8	12
Other - Central and South American	1	0
Other - European	1	0
Other - Indian	4	0
Other	53	52
Total	592	161