



Illinois Department of Human Services

ILLINOIS SUPPORTIVE HOUSING PROGRAM

REPORT TO THE GENERAL ASSEMBLY

State Fiscal Year 2017



Supportive Housing Program

PREFACE

On August 18, 1993, House Bill 267 was signed into law to provide state-funded supportive services for low-income families and individuals who were formerly homeless or at risk of becoming homeless. The supportive services included, but were not limited to alcohol and substance abuse counseling, mental health programs, transportation, advocacy, child care, case management and other support services necessary for residents of permanent or transitional supported community facilities, Single Room Occupancy (SRO) facilities and family developments to maintain their community based housing. The services are delivered by governmental units, community organizations, and not-for-profit agencies that operate supportive housing developments.

The Supportive Housing Program

Introduction

The Illinois Supportive Housing Program (SHP) was developed to provide supportive services coupled with housing to low-income homeless individuals and families. The SHP enables formerly homeless individuals and families or those at risk of becoming homeless the ability to sustain their housing by providing necessary support services. The supportive services prevent the program participants from returning to homelessness and enhances their ability to function more independently in the community.

In State Fiscal Year 2017, \$7 million in funding was allocated to the IDHS Supportive Housing Program for persons who are homeless.

Program Goal

The goal of the Supportive Housing Program is to provide the necessary supportive services to low-income homeless individuals and families that will assist them to live in community based housing. The program requires the provision of community-based transitional or permanent housing (funded from other sources). The supportive services are delivered to the residents in the transitional or permanent housing that will enable them to continue to live as independently as possible.

Program deliverables require that:

- All participants are provided with case management services, counseling services, and advocacy services within five days of admittance to the program. All participants must also have documented access, when applicable, to other supportive services.
- All participants have a service plan developed for implementation within the first week of admittance to the program. The individual service plan must detail monthly outcomes as well as ongoing goals to be accomplished by the participant(s) with the assistance of the provider.
- All participants will have access to case management services outside of normal business hours of operation including, but not limited to, evening case management service hours.
- All participants have a completed intake and assessment done upon entry into the program. Providers must submit all intake and assessment forms to IDHS annually for approval.
- All progress and supportive services for participants will be tracked and progress reported within each participant's case file that includes, at a minimum, a record of the participant's supportive services, case management, progress and benefit assistance.
- All providers have a community outreach plan which includes a detailed description for notifying the community of the program, hours of operation, and admittance/eligibility requirements into the program(s) they administer for IDHS. This plan must include outreach to the other community service agencies, the local FCRC, and other outreach entities. IDHS must be advised of any publication and distribution of flyers, printed materials, and brochures that are part of the IDHS funded Supportive Housing Program.
- All providers have a written agreement or Memorandum of Understanding (MOU) for referrals to other social

service agencies. The MOU must include:

- a description of the types of service(s) to be provided;
 - a description detailing how referrals will be handled by each entity; and
 - a description of any follow-up actions.
- All providers have a referral process that assists program participants with enrollment into public benefit programs such as TANF, Supplemental Nutrition Assistance Program (SNAP, formerly known as food stamps), All Kids, medical and disability assistance, as well as other resources that address the needs of the program participants.
 - All providers have the ability to download the IDHS SNAP application and distribute it to eligible households.
 - All providers accurately report outcomes and submit reports to IDHS within the designated time frames utilizing the web-based reporting system.
 - The following projected data is included in the providers Funding Plan:
 - the projected unduplicated number of participants to be served during the fiscal year; and
 - the projected unduplicated number of households expected to be served during the fiscal year.

Administration

The IDHS Division of Family and Community Services, Bureau of Basic Supports administers the Supportive Housing Program for the Illinois Department of Human Services. Program staff perform all administrative and program management functions that include, but are not limited to the implementation of funding plans, contracting, program payments, and program monitoring. The SHP program deliverables are verified by staff from the Bureau of Basic Supports through on-site field monitoring.

Funding

The Supportive Housing Program is funded by the state Health and Human Services Medical Trust fund and General Revenue Fund (GRF). All SHP funds must be obligated by the end of the agreement period and expended by the end of the lapse period. Typically, funding plans are distributed in February or March of each year with contracts distributed in June. The SHP funding cycle is based on the fiscal year of July 1st to June 30th each year.

The public and not-for profit organizations that participate in the SHP must provide supportive services that are matched with at least 25% of the program costs from other sources.

Reporting

In Fiscal Year 2009 the Department made significant improvements to the SHP by developing a web-based quarterly reporting system. In an attempt to capture the maximum amount of available data, the Department designed a reporting system compatible with the federal homeless program reporting formats. The Department also added data elements to the reporting system to provide statistical information regarding homeless children.

Fiscal Reporting: The Fiscal Report is based on a three-part budget submitted by each agency as part of their

Funding Plan. The budget contains a Budget Summary, Personnel Detail, and Program Funding Sources. The Budget Summary consists of direct costs and administrative costs that are associated with the direct client services. The Personnel Detail provides specific cost information for staff responsible for direct care for program participants. The Program Funding Sources section requires SHP providers to disclose other funding resources that will meet the program match requirements.

Service Reporting: The SHP providers submit quarterly service web-based reports to the Bureau of Basic Supports. The quarterly service reports provide information that includes but is not limited to the number and characteristics of the participants served, participant demographic information, supportive services, causes of homelessness, and special needs.

Program Services

The SHP provides supportive services which are delivered in conjunction with permanent housing to low-income individuals and families who are formerly homeless or at risk of becoming homeless. Supportive services assist families and individuals to return to self-sufficiency. The supportive services provided by the SHP are those deemed necessary to move participants to the highest level of self-sufficiency. Some of the eligible supportive services include, but are not limited to:

Advocacy	Intervening on behalf of program participants to assist in the receipt and use of services.
Alcohol Abuse Services	Providing or arranging services for participants to AA (Alcoholics Anonymous) or other programs to address alcohol abuse.
Case Management	Coordinating the acquisition, delivery and use of supportive services. Case management must include individual assessments that are used to develop individual service plans.
Counseling	Providing or arranging for individual or group counseling to alleviate physical, mental, substance abuse, skill and/or domestic obstacles to self-sufficiency. Family, financial, and life skills counseling services are also eligible.
Child Care	Providing or arranging for child care services.
Children's Services	Providing or arranging for services for child-specific services, such as child abuse counseling or preschool programs.
Domestic Violence	Providing or arranging services for victims of domestic violence.
Education	Providing or arranging for services for participants to complete a course of study leading to a diploma or specific skill certificate.
Employment Services	Providing or arranging services for participants to



	complete job preparation and/or to secure job interviews/employment. This would include acquiring special tools or clothing to perform the job in which the participant is placed or working toward.
English as a Second Language	English language services available to persons who seek to improve their English language skills.
Follow-Up Services	Assessing the need and/or providing additional services upon completion of and discharge from the program.
Health/Dental Services	Providing or arranging services for participants and assuring use of needed medical and/or dental services.
HIV/AIDs Related Services	Supportive services related to the needs of participants diagnosed with HIV/AIDS.
Housing Location/Inspection	Locating and/or initial inspection of rental property on behalf of participants to assure that the housing is decent and adequate for the household and meets general health and safety standards prior to occupancy by the program participant.
Legal Service Referrals	Referrals to any legal services which may be needed by participants.
Mental Health Services	Providing or arranging services that address serious and persistent mental disabilities.
Outreach	Locating and/or contacting homeless persons in the community and informing them of available services.
Substance Abuse Services	Providing or arranging services for participants to NA (Narcotics Anonymous) or other programs to address substance abuse.
Transportation	Transporting or purchasing transportation services, such as bus tokens or taxi fares for participants to acquire medical care, public assistance, education, training or other services not provided on site.

Fiscal Year End Program Data

The following statistics were downloaded directly from the Department's SHP web-based reporting system. All of the following program data was compiled from the quarterly reports submitted by the SHP providers.

Number of Homeless Persons

Listed below is the total number of adults and children under the age of 18 that utilized SHP during the fiscal year.

Adults	Children Under 18	Total
5,373	2,820	8,193

Number of Homeless Households

Single Male	2,245
Single Female	1,394
Couple No Child	31
Couple W/Child	108
Male W/Child	51
Female W/Child	1,210
Total Unduplicated Households	5,039

Prior Living Situation

The SHP participants reported sleeping in the following places in the week prior to entering the program.

Prior Living Situation	Adults	Children Under Age 18
Non-housing (street, park, car, bus station, etc.)	807	161
Emergency Shelter	1,768	742
Transitional Housing for homeless persons	746	362
Permanent Housing	464	511
Psychiatric facility	10	0
Substance abuse treatment facility	158	18
Hospital	13	16
Jail / Prison	73	4
Domestic violence situation	103	158
Living with relatives / friends	702	501
Rental housing / Eviction	397	230
Disaster / Fire	1	0
Condemned housing	20	18
Other	111	99
Total	5,373	2,820

Other Shelters

This section provides the number of participants that used "other" shelters in the year prior to entering the Supportive Housing Program. If no shelters were utilized during the prior year, the number of these participants were reported in the "None" category.

Number of Shelters	Adults	Children Under Age 18
None	3,438	1,923
1	1,375	654
2	355	194
3	115	28
4	25	3
5 or more	65	18
Total	5,373	2,820

Age and Gender

This section describes the age and gender of all participants that entered the program during the fiscal year.

Age	Males	Females
62 and over	342	135
51 - 61	1,013	545
31 - 50	952	1,128
18 - 30	432	815
Emancipated Minor or Unaccompanied Youth*	1	6
Total Adults	5,369	

13 - 17	313	294
6 - 12	573	557
1 - 5	386	464
under 1	100	106
Total Children	2,793	

Age and Gender of Reunited Family Members or Newborns

The age and gender of newborns, other family members, emancipated minors, or unaccompanied youth reunited with a participant that entered the SHP program during the fiscal year is provided in this section.

Age	Male	Female
62 and over	0	0
51 - 61	0	0
31 - 50	1	0
18 - 30	1	2
Emancipated Minor or Unaccompanied Youth*	0	0
Total Reunited Adults	4	

13 - 17	0	0
6 - 12	0	1
1 - 5	3	2
under 1	11	10
Total Reunited Children	27	

* Emancipated or Unaccompanied Youth are defined as: emancipated minors, unaccompanied youth, married youth and/or a youth with a child.

Ethnicity

This section provides the ethnicity of the SHP participants entering the program within the fiscal year.

Ethnicity	Adults	Children Under Age 18
Hispanic or Latino	381	332
Non-Hispanic and Non-Latino	4,992	2,488
Total	5,373	2,820

Race

This section provides the race of participants entering the SHP Program during the fiscal year.

Race	Adults	Children Under Age 18
American Indian/Alaskan Native	22	19
Asian	27	19
Black/African American	3,893	2,088
Native Hawaiian/Other Pacific Islander	10	0
White	1,191	486
American Indian/Alaskan Native & White	9	4
Asian & White	2	1
Black/African American & White	115	151
American Indian/Alaskan Native & Black/African American	10	0
Other *	94	52
Total	5,373	2,820

* The "Other" category exists for participants that do not declare themselves in any of the given categories.

Special Needs

This section provides information regarding the types of special needs declared by the SHP program participants upon entering the program. (A participant may have multiple special needs.)

Special Need / Conditions	Adults	Children Under Age 18
Substance Abuse (SA)	1,320	6
Alcohol Abuse (AA)	865	1
Mental Illness (MI)	1,970	58
Developmental Disability (DD)	153	82
Physical Disability (PD)	775	36
HIV and / or AIDS (HIV)	580	2
Chronic Medical Health Problem	917	47
Domestic Violence	614	289
Unaccompanied Youth	13	0
Pregnant / Parenting Teen	37	7
Ex-Offenders	478	3
Other	77	101
Total	7,799	632

Disabling Condition

The number of program participants declaring a disabling condition upon entry into the program is reported in this section.

3,441

The definition of a disabling condition is:

1. A disability as defined in Section 223 of the Social Security Act;
2. a physical, mental, or emotional impairment which is expected to be of a long continued and indefinite duration; substantially impedes an individual's ability to live independently, and of such a nature that such ability could be more suitable housing conditions;
3. a developmental disability as defined in section 102 of the Developmental Disabilities Assistance and Bill of Rights Act;
4. the disease of acquired immunodeficiency syndrome or any conditions arising from the etiological agency for acquired immunodeficiency syndrome; or
5. a diagnosable substance abuse disorder.

Veterans

The number of participants that declared themselves as a veteran* that participated in the SHP Program is reported in this section.

533

* A veteran is anyone who has ever been on active military status.

Cash Income

This section provides monthly cash income levels for all SHP program participants entering the program and the income status of program participants when exiting the program.

Entering the Program

	Adults	Children Under 18
No Income	1,807	2,207
\$1 to 150	100	45
\$151 to 250	129	35
\$251 to 500	387	102
\$501 to 1000	1,927	260
\$1001 to 1500	636	98
\$1501 to 2000	249	49
\$2001 +	138	24
Total	5,373	2,820

Exiting the Program

	Adults	Children Under 18
No Income	325	510
\$1 to 150	9	14
\$151 to 250	21	14
\$251 to 500	85	30
\$501 to 1000	394	54
\$1001 to 1500	187	31
\$1501 to 2000	79	22
\$2001 +	78	18
Total	1,178	693

Sources of Cash Income

The sources of cash income for all participants entering the SHP program are provided in this section. Participants may have multiple sources of cash income.

Entering the Program

Income Source	Adults	Children Under 18
AABD	25	26
Alimony / Spousal Support	2	0
Child Support (or DCFS Grant)	110	138
Employment and Training	29	7
Employment Income	1,348	201
Pension / Retirement	52	4
Private Disability Insurance	4	0
Social Security	219	20
SSDI	761	50
SSI	1,019	111
Targeted Work Initiative	6	6
Temp. Asst. Needy Families (TANF)	308	137
Transitional / GA / Earnfare	75	6
Unemployment Benefits	83	8
Veterans Benefits	106	1
Work First / Work Pays	0	0
Worker's Compensation	5	0
Total	4,152	715

Sources of Cash Income (continued)

The sources of cash income for all participants exiting the SHP program are provided in this section.
Participants may have multiple sources of cash income.

Exiting the Program

Income Source	Adults	Children Under 18
AABD	3	0
Alimony / Spousal Support	1	2
Child Support (or DCFS Grant)	33	41
Employment and Training	23	8
Employment Income	386	71
Pension / Retirement	13	0
Private Disability Insurance	0	1
Social Security	30	3
SSDI	158	21
SSI	216	27
Targeted Work Initiative	3	6
Temp. Asst. Needy Families (TANF)	60	30
Transitional / GA / Earnfare	9	0
Unemployment Benefits	13	2
Veterans Benefits	36	4
Work First / Work Pays	1	0
Worker's Compensation	1	0
Total	986	216

Non-Cash Benefits

The non-cash benefits for all participants entering the program are provided in this section, as well as the non-cash benefits for all participants exiting the program during the fiscal year.

Entering the Program

Source of Benefits	Adults	Children Under 18
All Kids	37	433
Child Care Assistance	54	55
Emergency Food Assistance	849	182
LIHEAP	75	35
Teen Parent Program	30	26
WIC	131	193
Medical Card	3,469	1,575
Other	838	57
Total	5,483	2,556

Exiting the Program

Source of Benefits	Adults	Children Under 18
All Kids	8	99
Child Care Assistance	6	2
Emergency Food Assistance	134	20
LIHEAP	40	13
Teen Parent Program	23	19
WIC	49	26
Medical Card	795	474
Other	219	28
Total	1,274	681

**Supplemental Nutrition Assistance Program / SNAP
(formerly known as Food Stamps)**

This section provides an unduplicated number of households entering the program during the fiscal year that were either currently enrolled, agency enrolled or ineligible for the program.

Enrolled Prior to Entering:	3,574
Enrolled After Entering:	524
Ineligible:	941
Total Households:	5,039

Shelter Nights

The total number of shelter nights served to all program participants during the fiscal year is provided in this section.

Shelter Nights

	Shelter Nights
Male Adults	686,115
Male Children	358,546
Female Adults	745,433
Female Children	391,619
Total	2,181,713

Shelter Meals

Meals Served / Purchased / or Vouchered for All Participants	119,733
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Supportive Services

The supportive services provided to all program participants during the fiscal year is represented in this section. (Advocacy, Case Management, and Counseling are required supportive services.)

Supportive Services	Adults	Children
Advocacy	47,763	4,964
Case Management	207,013	13,168
Counseling		
Financial	28,257	602
Life Skills	112,593	2,773
Other Counseling Services	23,021	1,579
Alcohol Abuse Services	10,499	1
Child Care	3,997	2,725
Children's Services	2,964	12,555
Domestic Violence	2,183	2,088
Education	29,439	5,269
Employment Services	33,531	179
English as Second Language	699	279
Follow-up Services	11,727	2,261
Health / Dental Service	21,643	1,405
HIV / AIDS Related Services	6,773	7
Housing Location / Inspection	16,782	3,546
Mental Health Services	42,437	2,739
Legal Service Referrals	2,055	27
Outreach	12,177	2,411
Substance Abuse Services	12,739	22
Transportation	34,983	2,746
Other	23,905	1,281
Total	687,180	62,627
Grand Total		749,807

Length of Stay

This section provides information regarding the length of time participants spent in the Supportive Housing Program before leaving.

Time Period	Adults	Children Under Age 18
Less than 1 month	53	23
1 to 2 months	98	56
3 - 6 months	205	113
7 - 12 months	175	103
13 - 24 months	212	170
25 months - 3 years	165	78
4 - 5 years	128	94
6 - 7 years	78	25
8 - 10 years	35	23
10 years and up	29	8
Total	1,178	693

Reason for Departure

Upon departing from the Supportive Housing Program, the following reasons were cited for all program participants during the fiscal year.

Reason for Departure	Adults	Children Under Age 18
Left for housing opportunity before completing program	161	103
Completed program	458	349
Non-payment of rent / occupancy charge	51	18
Non-compliance with project	116	55
Criminal activity / destruction of property / violence	31	8
Reached maximum time allowed in project	18	35
Needs could not be met by project	22	7
Disagreement with rules / persons	19	14
Death	71	4
Voucher funds exhausted	0	0
Voluntary Departure	106	49
Unknown / disappeared	50	8
Other	75	43
Total	1,178	693

* Transitional shelter programs are allowed to charge up to 30 % of participant income for rent.

Destination

This section provides the destination of the participants who exited the program during the fiscal year and were not expected to return.

Permanent Housing Destination	Adults	Children Under Age 18
Rental house or apartment (non-subsidized)	235	194
Public Housing	14	18
Section 8	92	94
Shelter Plus Care	20	13
HOME subsidized house or apartment	124	88
Other subsidized house or apartment	86	30
Homeownership	9	17
Moved in with family or friends	153	113
Transitional Housing Destination (24 Months or Less)		
Transitional Opportunity	29	8
Moved in with family or friends	79	54
Institutional Destination		
Psychiatric hospital	4	1
Inpatient alcohol or other drug treatment facility	5	0
Jail / prison	28	1
Other Emergency Shelter Destination		
Emergency Shelter	24	2
Other supportive housing	47	7
Places not meant for human habitation (e.g. street)	1	0
Other	112	14
Unknown Destination		
Unknown	116	39
Total	1,178	693

Reason for Turnaway

This section provides information regarding the reason participants were turned away from the Supportive Housing Program during the fiscal year.

Reason For Turnaway	Adults	Children Under Age 18
No Vacancy	8,187	3,137
No Voucher Funds	31	0
Inappropriate for shelter	685	243
Refused to accept rules	27	26
Found other housing	241	188
Total	9,171	3,594

Turnaway Referral

This section represents a duplicated count of the referrals made to program participants for other social services that were turned away from the Supportive Housing Program.

11,145

Primary Language

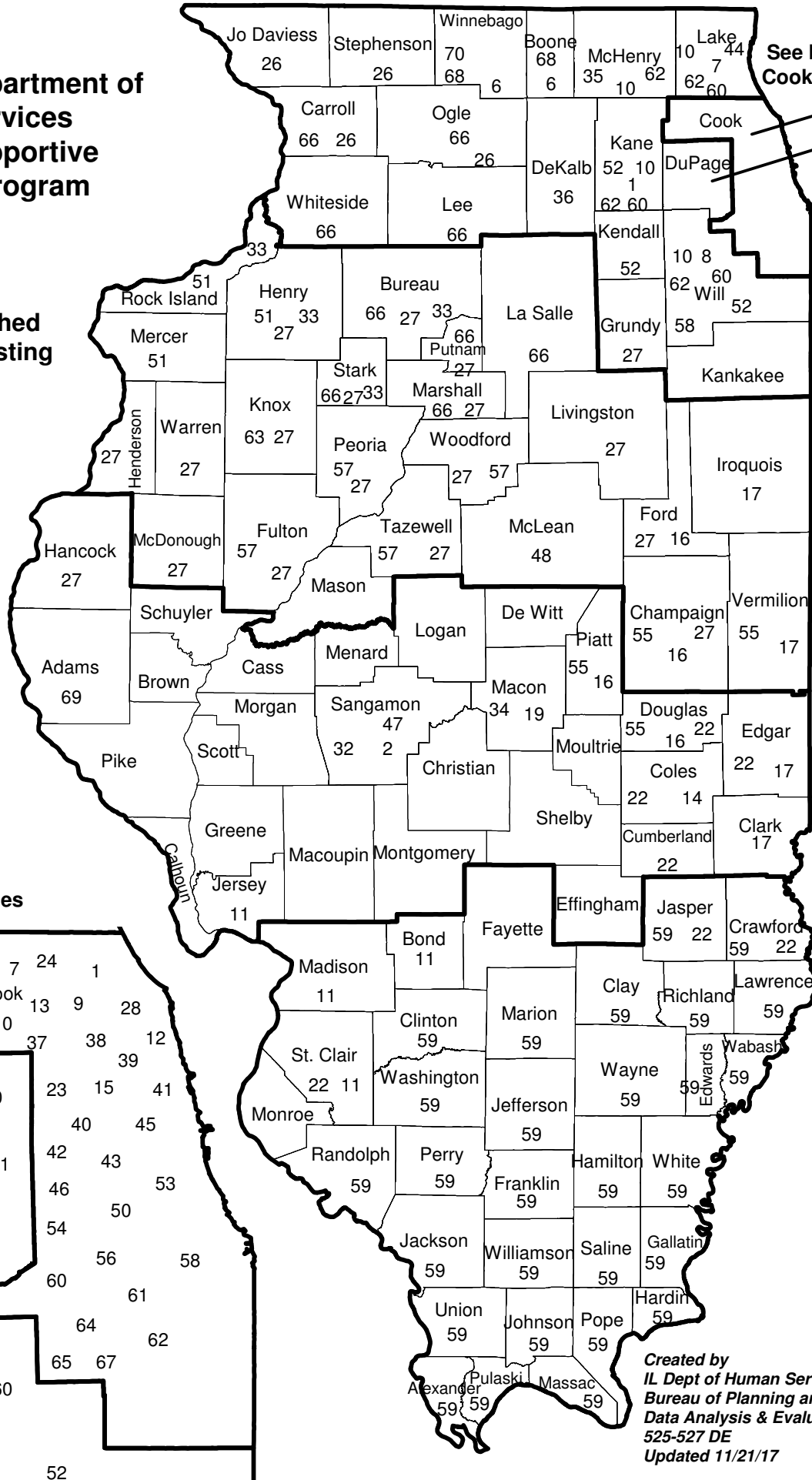
The Department is attempting to identify the total number of program participants that could not speak or read English. A duplicated count of the primary language for these program participants is provided in this section.

Category	Number of Adults	Number of Children
Albanian	0	0
Arabic	6	0
Bosnian	0	0
Bulgarian	0	0
Chinese	0	0
French	3	1
Gujarati	0	0
Hindi	0	0
Khmer	0	0
Korean	0	0
Lithuanian	0	0
Mandingo	0	0
Polish	1	0
Romanian	0	0
Russian	0	0
Spanish	39	20
Ukranian	0	0
Urdu	0	0
Uzbek	0	0
Vietnamese	0	0
Other - Asian	3	0
Other - African	81	0
Other - Central and South American	0	0
Other - European	8	0
Other - Indian	0	0
Other	11	26
Total	152	47

**Illinois Department of
Human Services
Illinois Supportive
Housing Program
SFY 2018**

****See Attached
Provider Listing
by Number**

**See Inset Map for
Cook and DuPage
Counties**



**Inset Map
for Cook and
DuPage Counties**

*Created by
IL Dept of Human Services
Bureau of Planning and Evaluation
Data Analysis & Evaluation Unit
525-527 DE
Updated 11/21/17*



List of SHP Providers by Number Identified in Attached Map

1) A Safe Haven Foundation	40) Inspiration Corporation
2) Abundant Faith Ministries	41) Interdependent Living Solutions
3) AFC Community Development Corp.	42) Interfaith Housing Development
4) AIDS Foundation of Chicago	43) LaCasa Norte
5) Alexian Brothers	44) Lake County Crisis Center/ A Safe Place
6) Carpenters Place	45) Leyden Family Services & MH Center
7) Catholic Charities Arch of Chicago	46) Matthew House
8) Catholic Charities of Joliet	47) MERCY Communities
9) Center for Housing and Health	48) Mid Central Comm. Action
10) Center on Halsted	49) Midwest Shelter for Homeless
11) Centerstone (FKA WellSpring)	50) Pillars Community Services
12) Chicago House	51) Project Now, Inc.
13) Christian Community Health Ministries	52) Public Action to Deliver (Aurora)
14) Coles County Mental Health	53) Renaissance Social Serv
15) Connections for the Homeless	54) Revive (formerly Cathedral Shelter of Chicago)
16) Courage Connection	55) RoseCrance/Community Elements
17) Crosspoint Human Services	56) Sarahs Circle
18) Deborah's Place	57) South Side Office of Concern
19) DOVE, Inc	58) South Suburban Pads
20) DuPage County	59) Southern Illinois Coalition / Homeless
21) DuPage Pads	60) St. Leonard's Ministries
22) Embarras River Basin Agency	61) The Children's Place
23) Facing Forward to End Homeless	62) The Renaissance Collaborative
24) Featherfist	63) The Salvation Army of Galesburg
25) Ford Heights	64) The Thresholds
26) Freeport Area Church Cooperative	65) Together We Cope
27) Goodwill Industries	66) Tri-County Opportunities Council
28) Harbour, Inc.	67) Urban Family and Community/ Primo Center
29) Heartland Health Outreach	68) Youth Services Network
30) Heartland Housing, Inc	69) YWCA of Quincy
31) Heartland Human Care Services, Inc	70) Zion Development Corporation
32) Helping Hands of Springfield	
33) Henry County Housing Development	
34) Heritage Behavior Health Center	
35) Home of the Sparrow	
36) Hope Haven of DeKalb County	
37) Housing Forward	
38) Housing Opportunities for Women	
39) Inner Voice Inc	