



Illinois Department of Human Services

ILLINOIS EMERGENCY & TRANSITIONAL HOUSING PROGRAM

REPORT TO THE GENERAL ASSEMBLY

State Fiscal Year 2017



Emergency and Transitional Housing Program

PREFACE

The Illinois Department of Human Services (IDHS) Emergency and Transitional Housing Program (ETH) is compiled for the House and Senate Appropriation Committees of the Illinois General Assembly in accordance with 305 ILCS 5/12-4.5. This report provides historical and current fiscal year information about the Emergency and Transitional Housing Program, and outlines funding by detailing program expenditures, types of services, and number of people served.

This report should not be construed to represent the total homeless population in Illinois. This report contains data compiled from quarterly reports from organizations funded by the ETH Program.

Emergency and Transitional Housing Program

Introduction

The Illinois Emergency and Transitional Housing (ETH) Program was developed to provide immediate food and shelter to homeless persons and families or persons and families at imminent risk of becoming homeless. The ETH Program was designed to provide meals, beds and supportive services through not-for-profit organizations to homeless individuals and families to assist them to return to self-sufficiency.

Funding for the ETH Program has provided funding for emergency shelters, transitional shelters, voucher programs, food, and an array of supportive services to homeless individuals and families across the state of Illinois. In State Fiscal Year 2017, \$8.8 million in funding was allocated to the Emergency and Transitional Housing Program providers.

Program Goal

The goal of the Emergency and Transitional Housing Program is to render immediate and comprehensive shelter services to homeless individuals and families or individuals and families at imminent risk of homelessness. The program provides food, shelter, and supportive services through local not-for-profit agencies. Program deliverables require that:

- All participants be provided with case management services, counseling services and advocacy services within 5 days of admittance to the program for transitional programs and within 15 days for overnight programs.
- All participants have access to case management services outside of normal business hours of operation including, but not limited to evening case management service hours.
- All participants have complete intake and assessment done upon entry into the program. Providers must submit all intake and assessment forms to IDHS annually for approval.
- All providers have a community outreach plan which includes a detailed description for notifying the community of the program, hours of operation, and admittance / eligibility requirements into the program they administer for IDHS. This plan includes outreach to other community service agencies and the local Family and Community Resource Center (FCRC). IDHS must be advised of any publication and distribution of flyers, printed materials and / or brochures that are part of the IDHS funded program.
- All providers have a referral process that assists program participants with enrollment into public benefit programs such as TANF, Supplemental Nutrition Assistance Program (SNAP, formerly known as food stamps), ALL Kids, medical assistance, disability assistance, as well as any other resources that address the needs of the program participants.
- All progress and supportive services for transitional shelter participants be tracked and reported within each participant's case file through the development of an Individual Service Plan that includes at a minimum a record of the participant's supportive services, case management, outcomes, goals, progress notes, and benefit assistance.
- All providers have the ability to download the IDHS Supplemental Nutrition Assistance Program (SNAP, formerly known as food stamps) application and distribute to all eligible households.

- All providers have a written agreement or memorandum of understanding for referrals with other social service providers. The agreement or memorandum of understanding includes at a minimum; the type of services to be provided, the referral process of each agency, and follow-up actions.
- All providers accurately report outcomes and submit quarterly reports to IDHS utilizing the Emergency and Transitional Housing (ETH) web-based reporting system.
- All providers report the following information in the annual Funding Plan:
 - an unduplicated number of projected participants to be served in the fiscal year;
 - an unduplicated number of projected households to be served in the fiscal year;
 - the projected nights of shelter to be provided during the fiscal year; and
 - the projected number of meals to be provided, served, purchased, or vouchered during the fiscal year.

Administration

The IDHS Division of Family and Community Services, Bureau of Basic Supports administers the state funded ETH Program. Program staff perform all administrative and program management functions that includes, but is not limited to, the implementation of funding plans, contracting, program payments, and program monitoring. The ETH Program deliverables are verified by IDHS staff through on-site field monitoring.

Funding

The General Revenue Fund (GRF) allocation for the ETH Program provides food, shelter and supportive services to homeless individuals and families throughout the state. The allocation is divided between Chicago (54%) and the balance of the state (46%).

The public and not-for-profit organizations that participate in the ETH Program must provide shelter and supportive services and match at least 25% of the program costs from other sources. Fifty percent of the match must be cash. The other fifty percent may be cash and/or in-kind services, including volunteer services, or the value of the property.

Included in the ETH appropriation are funds allocated for technical assistance. The Illinois Association of Community Action Agencies provides monthly information to homeless agencies across the state regarding legislative and programmatic changes, public and private funding opportunities, and changes in federally funded homeless programs.

Reporting

In Fiscal Year 2009 the Department made significant improvements to the ETH Program by developing a web-based quarterly reporting system. In an attempt to capture the maximum amount of available data, the Department designed a reporting system compatible with the U.S. Department of Housing and Urban Development homeless program reporting formats. The Department also added data elements to the reporting system to provide statistical information regarding homeless children.

Fiscal Reporting: Fiscal compliance, program activity, and program monitoring are employed by IDHS staff to ensure the effective administration of the ETH Program. Upon execution of the ETH contract, all agencies are required to report expenditures quarterly utilizing a web-based reporting system.

Service Reporting: Client activity is also reported quarterly on the IDHS web-based reporting system. The number of participants served, characteristics, services, causes of homelessness, special needs, and household types are just

some of the data elements collected.

Program Services

Shelter programs funded by the ETH Program include:

- Overnight / Emergency Shelters that provide emergency sleeping accommodations for 12 or fewer hours that serve at least one meal and provide supportive services;
- Voucher Programs that provide emergency shelter on a per diem basis at a nearby hotel or motel when other overnight shelter is not available and also provide supportive services and may provide food;
- Transitional Shelters that provide shelter, food and supportive services for up to 24 months.

While the majority of the ETH funding provides for food and shelter, all organizations must also provide supportive services to receive funding from the ETH Program.

The supportive services provided by the ETH Program assist homeless individuals and families return to self-sufficiency. The eligible supportive services include:

Advocacy	Intervening on behalf of program participants to assist in the receipt and use of support services.
Alcohol Abuse Services	Providing or arranging services for participants to attend AA (Alcoholics Anonymous) or other programs that address alcohol abuse issues.
Case Management	Coordinating the acquisition, delivery and use of supportive services. Case management must include individual assessments that are used to develop individual service plans.
Child Care	Providing or arranging child care services.
Children's Services	Providing or arranging services for child-specific services, such as child abuse counseling or preschool programs.
Counseling	Providing or arranging for individual or group counseling to alleviate physical abuse, mental health issues, substance abuse, and/or familial obstacles that are preventing a return to self-sufficiency.
Domestic Violence	Providing or arranging services for victims of domestic violence.
Education	Providing or arranging services for participants to complete a course of study leading to a diploma or specific skill certificate.
Employment Services	Providing or arranging services for participants to complete job preparation and/or to secure job interviews or employment. This may include acquiring special tools



	or clothing to perform the job in which the participant is placed or receiving training.
English as a Second Language	English language services available to persons who seek to improve Language their English language skills.
Follow Up	Assessing the need and providing additional services upon completion of, and discharge from the Emergency and Transitional Housing Program.
Health/Dental Services	Providing or arranging services for participants and assuring use of needed medical and dental services.
HIV/AIDS Related Services	Supportive services related to the needs of participants diagnosed with HIV/AIDS.
Housing Location / Inspection	Locating and/or the initial inspection of rental property on behalf of inspection participants to ensure that the housing is decent and adequate for the household and meets the general health and safety standards prior to tenant occupancy.
Legal Service Referral	Referrals to any legal services which may be needed by participants.
Mental Health Services	Providing or arranging services that address serious mental health issues that cannot be resolved through regular counseling services.
Outreach	Locating and contacting homeless individuals or families in the community and inform them of available services.
Substance Abuse Services	Providing or arranging services for participants to attend NA (Narcotics Anonymous) or other programs that address substance abuse issues.
Transportation	Transporting or purchasing services, such as bus tokens or taxi fares for participants to obtain medical care, public assistance, education, training and other services not provided on site.

Fiscal Year End Program Data

The following statistics were downloaded directly from the Department's ETH web-based reporting system. All of the following program data was compiled from the quarterly reports submitted by the ETH providers.

Number of Homeless Persons

Listed below is the total number of adults and children under the age of 18 that utilized ETH during the fiscal year.

Adults	Children Under 18	Total
23,198	9,595	32,793

Number of Homeless Households

Single Male	11,824
Single Female	5,364
Couple No Child	164
Couple W/Child	779
Male W/Child	147
Female W/Child	3,786
Total Unduplicated Households	22,064

Prior Living Situation

The ETH participants reported sleeping in the following places in the week prior to entering the program.

Prior Living Situation	Adults	Children Under Age 18
Non-housing (street, park, car, bus station, etc.)	4,677	1,095
Emergency Shelter	4,859	2,581
Transitional Housing for homeless persons	378	160
Permanent Housing	304	140
Psychiatric facility	256	2
Substance abuse treatment facility	510	9
Hospital	552	59
Jail / Prison	935	7
Domestic violence situation	908	747
Living with relatives / friends	6,618	3,432
Rental housing / Eviction	1,845	867
Disaster / Fire	97	29
Condemned housing	194	56
Other	1,065	411
Total	23,198	9,595

Other Shelters

This section provides the number of participants that used "other" shelters in the year prior to entering the Emergency and Transitional Housing Program. If no shelters were utilized during the prior year, the number of these participants were reported in the "None" category.

Number of Shelters	Adults	Children Under Age 18
None	13,223	5,768
1	5,821	2,446
2	2,440	963
3	830	286
4	514	85
5 or more	370	47
Total	23,198	9,595

Age and Gender

This section describes the age and gender of all participants that entered the program during the fiscal year.

Age	Males	Females
62 and over	846	383
51 - 61	3,314	1,393
31 - 50	5,160	3,857
18 - 30	3,974	4,211
Emancipated Minor or Unaccompanied Youth*	30	29
Total Adults	23,197	
13 - 17	677	639
6 - 12	1,652	1,763
1 - 5	2,120	1,761
under 1	419	543
Total Children	9,574	

Age and Gender of Reunited Family Members or Newborns

The age and gender of newborns, other family members, emancipated minors, or unaccompanied youth reunited with a participant that entered the ETH program during the fiscal year is provided in this section.

Age	Male	Female
62 and over	0	0
51 - 61	0	0
31 - 50	0	1
18 - 30	0	0
Emancipated Minor or Unaccompanied Youth*	0	0
Total Reunited Adults	1	
13 - 17	1	2
6 - 12	3	0
1 - 5	1	2
under 1	7	5
Total Reunited Children	21	

* Emancipated or Unaccompanied Youth are defined as: emancipated minors, unaccompanied youth, married youth and/or a youth with a child.

Ethnicity

This section provides the ethnicity of the ETH participants entering the program within the fiscal year.

Ethnicity	Adults	Children Under Age 18
Hispanic or Latino	2,273	1,131
Non-Hispanic and Non-Latino	20,925	8,464
Total	23,198	9,595

Race

This section provides the race of participants entering the ETH Program during the fiscal year.

Race	Adults	Children Under Age 18
American Indian/Alaskan Native	109	66
Asian	144	28
Black/African American	13,087	7,104
Native Hawaiian/Other Pacific Islander	54	49
White	8,300	1,511
American Indian/Alaskan Native & White	57	13
Asian & White	90	37
Black/African American & White	367	425
American Indian/Alaskan Native & Black/African American	32	16
Other *	958	346
Total	23,198	9,595

* The "Other" category exists for participants that do not declare themselves in any of the given categories.

Special Needs

This section provides information regarding the types of special needs declared by the ETH program participants upon entering the program. (A participant may have multiple special needs.)

Special Need / Conditions	Adults	Children Under Age 18
Substance Abuse (SA)	3,409	28
Alcohol Abuse (AA)	2,621	8
Mental Illness (MI)	5,906	148
Developmental Disability (DD)	829	193
Physical Disability (PD)	2,535	79
HIV and / or AIDS (HIV)	310	1
Chronic Medical Health Problem	2,948	230
Domestic Violence	2,596	915
Unaccompanied Youth	128	14
Pregnant / Parenting Teen	358	23
Ex-Offenders	2,873	2
Other	194	17
Total	24,707	1,658

Disabling Condition

The number of program participants declaring a disabling condition upon entry into the program is reported in this section.

7,301

The definition of a disabling condition is:

1. A disability as defined in Section 223 of the Social Security Act;
2. a physical, mental, or emotional impairment which is expected to be of a long continued and indefinite duration; substantially impedes an individual's ability to live independently, and of such a nature that such ability could be more suitable housing conditions;
3. a developmental disability as defined in section 102 of the Developmental Disabilities Assistance and Bill of Rights Act;
4. the disease of acquired immunodeficiency syndrome or any conditions arising from the etiological agency for acquired immunodeficiency syndrome; or
5. a diagnosable substance abuse disorder.

Veterans

The number of participants that declared themselves as a veteran* that participated in the ETH Program is reported in this section.

900

* A veteran is anyone who has ever been on active military status.

Cash Income

This section provides monthly cash income levels for all ETH program participants entering the program and the income status of program participants when exiting the program.

Entering the Program

	Adults	Children Under 18
No Income	13,785	8,611
\$1 to 150	505	60
\$151 to 250	652	79
\$251 to 500	1,380	214
\$501 to 1000	4,404	364
\$1001 to 1500	1,551	168
\$1501 to 2000	581	69
\$2001 +	340	30
Total	23,198	9,595

Exiting the Program

	Adults	Children Under 18
No Income	7,814	6,145
\$1 to 150	323	54
\$151 to 250	385	52
\$251 to 500	1,129	173
\$501 to 1000	3,455	310
\$1001 to 1500	1,391	155
\$1501 to 2000	529	93
\$2001 +	321	36
Total	15,347	7,018

Sources of Cash Income

The sources of cash income for all participants entering the ETH program are provided in this section. Participants may have multiple sources of cash income.

Entering the Program

Income Source	Adults	Children Under 18
AABD	12	6
Alimony / Spousal Support	34	4
Child Support (or DCFS Grant)	307	179
Employment and Training	102	16
Employment Income	4,139	406
Pension / Retirement	225	0
Private Disability Insurance	12	0
Social Security	513	41
SSDI	1,621	41
SSI	2,374	181
Targeted Work Initiative	10	0
Temp. Asst. Needy Families (TANF)	780	353
Transitional / GA / Earnfare	67	3
Unemployment Benefits	223	11
Veterans Benefits	192	1
Work First / Work Pays	5	1
Worker's Compensation	15	0
Total	10,631	1,243

Sources of Cash Income (continued)

The sources of cash income for all participants exiting the ETH program are provided in this section.
Participants may have multiple sources of cash income.

Exiting the Program

Income Source	Adults	Children Under 18
AABD	706	1,130
Alimony / Spousal Support	29	7
Child Support (or DCFS Grant)	186	97
Employment and Training	122	32
Employment Income	3,340	350
Pension / Retirement	353	3
Private Disability Insurance	19	0
Social Security	358	28
SSDI	1,147	41
SSI	1,866	159
Targeted Work Initiative	0	0
Temp. Asst. Needy Families (TANF)	639	295
Transitional / GA / Earnfare	82	3
Unemployment Benefits	132	11
Veterans Benefits	113	1
Work First / Work Pays	6	1
Worker's Compensation	11	0
Total	9,109	2,158

Non-Cash Benefits

The non-cash benefits for all participants entering the program are provided in this section, as well as the non-cash benefits for all participants exiting the program during the fiscal year.

Entering the Program

Source of Benefits	Adults	Children Under 18
All Kids	578	1,809
Child Care Assistance	135	106
Emergency Food Assistance	3,948	1,303
LIHEAP	32	31
Teen Parent Program	31	27
WIC	425	557
Medical Card	10,752	4,827
Other	1,301	261
Total	17,202	8,921

Exiting the Program

Source of Benefits	Adults	Children Under 18
All Kids	531	1,525
Child Care Assistance	119	96
Emergency Food Assistance	3,223	1,071
LIHEAP	51	18
Teen Parent Program	25	16
WIC	272	340
Medical Card	8,139	3,109
Other	1,674	776
Total	14,034	6,951

Supplemental Nutrition Assistance Program / SNAP
(formerly known as Food Stamps)

This section provides an unduplicated number of households entering the program during the fiscal year that were either currently enrolled, agency enrolled or ineligible for the program.

Enrolled Prior to Entering:	12,968
Enrolled After Entering:	6,472
Ineligible:	2,624
Total Households:	22,064

Shelter Nights and Meals

The total number of shelter nights and meals served to all program participants during the fiscal year is provided in this section.

Shelter Nights

	Overnight Shelter	Voucher Shelter	Transitional Shelter
Male Adults	684,742	2,123	50,132
Male Children	230,883	2,097	92,782
Female Adults	437,740	3,169	141,912
Female Children	226,220	1,910	98,047
Total	1,579,585	9,299	382,873
Grand Total			1,971,757

Shelter Meals

Meals Served / purchased / or Vouchered for All Participants	3,051,249	5,269	309,494
Grand Total			3,366,012

Supportive Services

The supportive services provided to all program participants during the fiscal year is represented in this section. (Advocacy, Case Management, and Counseling are required supportive services.)

Supportive Services	Adults	Children
Advocacy	99,831	186,915
Case Management	270,578	23,715
Counseling		
Financial	61,860	4,703
Life Skills	171,208	23,468
Other Counseling Services	56,661	13,220
Alcohol Abuse Services	25,249	859
Child Care	5,682	6,599
Children's Services	8,433	18,225
Domestic Violence	10,220	7,727
Education	29,719	6,487
Employment Services	96,941	731
English as Second Language	2,976	929
Follow-up Services	64,760	6,440
Health / Dental Service	26,058	5,247
HIV / AIDS Related Services	6,351	10
Housing Location / Inspection	48,116	26,234
Mental Health Services	25,279	2,013
Legal Service Referrals	8,157	2,794
Outreach	41,951	3,836
Substance Abuse Services	26,505	74
Transportation	126,011	20,954
Other	72,625	8,003
Total	1,285,171	369,183
Grand Total		1,654,354

Length of Stay

This section provides information regarding the length of time participants spent in the Emergency and Transitional Housing Program before leaving.

Time Period	Adults	Children Under Age 18
Less than 1 month	8,044	2,983
1 to 2 months	3,161	1,487
3 - 6 months	2,886	1,610
7 - 12 months	818	596
13 - 24 months	283	243
25 months - 3 years	68	60
4 - 5 years	81	37
6 - 7 years	3	2
8 - 10 years	2	0
10 years and up	1	0
Total	15,347	7,018

Reason for Departure

Upon departing from the Emergency and Transitional Housing Program, the following reasons were cited for all program participants during the fiscal year.

Reason for Departure	Adults	Children Under Age 18
Left for housing opportunity before completing program	1,458	887
Completed program	3,964	2,314
Non-payment of rent / occupancy charge	8	30
Non-compliance with project	1,132	508
Criminal activity / destruction of property / violence	272	152
Reached maximum time allowed in project	732	362
Needs could not be met by project	242	87
Disagreement with rules / persons	553	223
Death	23	0
Voucher funds exhausted	13	2
Voluntary Departure	3,903	1,804
Unknown / disappeared	2,474	565
Other	573	84
Total	15,347	7,018

* Transitional shelter programs are allowed to charge up to 30 % of participant income for rent.

Destination

This section provides the destination of the participants who exited the program during the fiscal year and were not expected to return.

Permanent Housing Destination	Adults	Children Under Age 18
Rental house or apartment (non-subsidized)	1,602	942
Public Housing	227	187
Section 8	92	102
Shelter Plus Care	55	6
HOME subsidized house or apartment	477	264
Other subsidized house or apartment	628	512
Homeownership	51	30
Moved in with family or friends	1,682	1,008
Transitional Housing Destination (24 Months or Less)		
Transitional Opportunity	335	187
Moved in with family or friends	1,301	631
Institutional Destination		
Psychiatric hospital	83	1
Inpatient alcohol or other drug treatment facility	207	8
Jail / prison	108	13
Other Emergency Shelter Destination		
Emergency Shelter	696	343
Other supportive housing	124	50
Places not meant for human habitation (e.g. street)	358	33
Other	1,011	307
Unknown Destination		
Unknown	6,310	2,394
Total	15,347	7,018

Reason for Turnaway

This section provides information regarding the reason participants were turned away from the Emergency and Transitional Housing Program during the fiscal year.

Reason For Turnaway	Adults	Children Under Age 18
No Vacancy	13,330	10,293
No Voucher Funds	111	978
Inappropriate for shelter	6,674	2,506
Refused to accept rules	1,080	209
Found other housing	2,053	450
Total	23,248	14,436

Turnaway Referral

This section represents a duplicated count of the referrals made to program participants for other social services that were turned away from the Emergency and Transitional Housing Program.

21,935

Primary Language

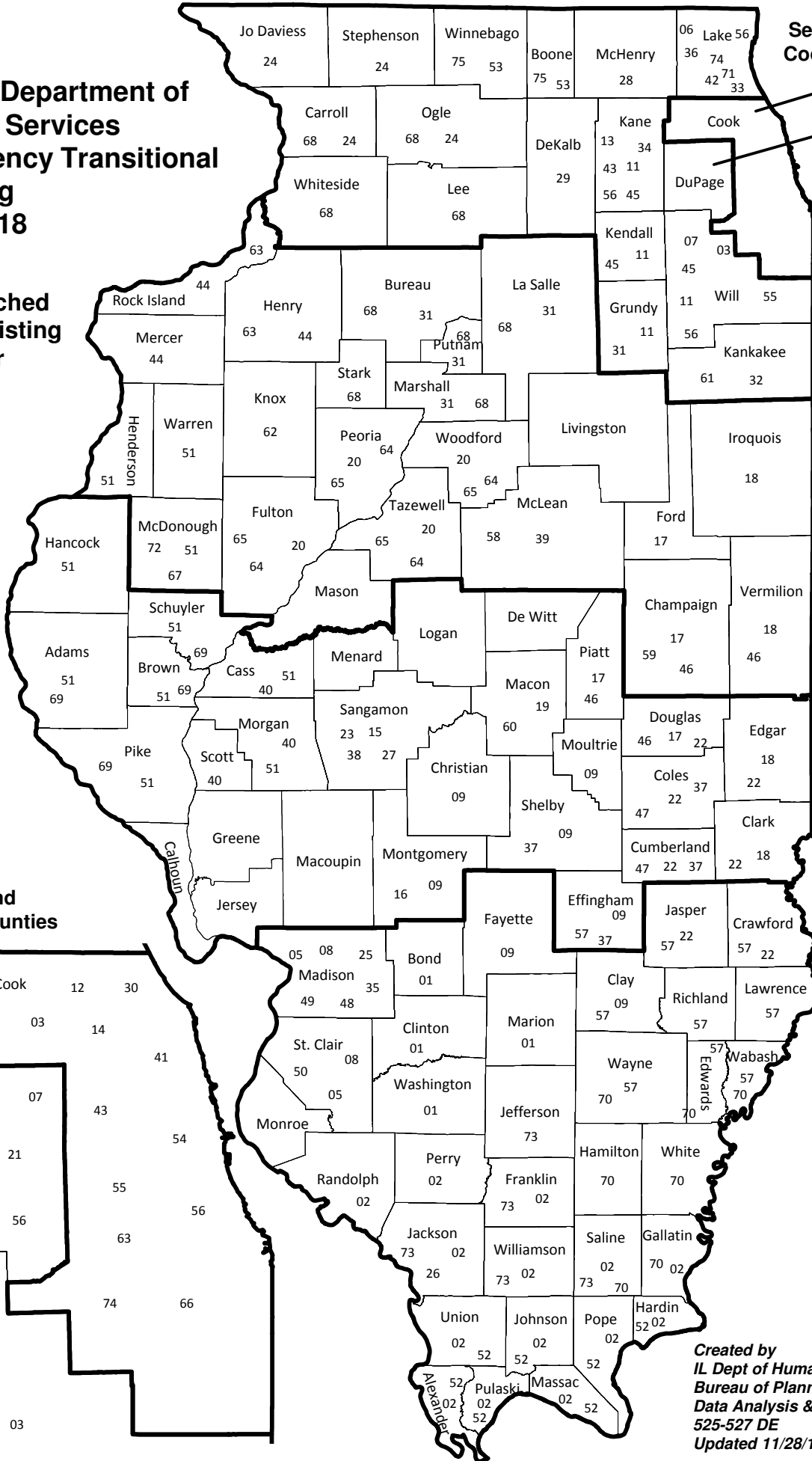
The Department is attempting to identify the total number of program participants that could not speak or read English. A duplicated count of the primary language for these program participants is provided in this section.

Category	Number of Adults	Number of Children
Albanian	2	0
Arabic	17	3
Bosnian	0	0
Bulgarian	2	0
Chinese	2	1
French	11	7
Gujarati	0	0
Hindi	6	1
Khmer	0	0
Korean	0	0
Lithuanian	1	0
Mandingo	0	0
Polish	36	0
Romanian	1	0
Russian	6	0
Spanish	479	118
Ukranian	4	2
Urdu	2	1
Uzbek	0	0
Vietnamese	1	0
Other - Asian	3	1
Other - African	15	14
Other - Central and South American	1	0
Other - European	1	0
Other - Indian	0	0
Other	153	36
Total	743	184

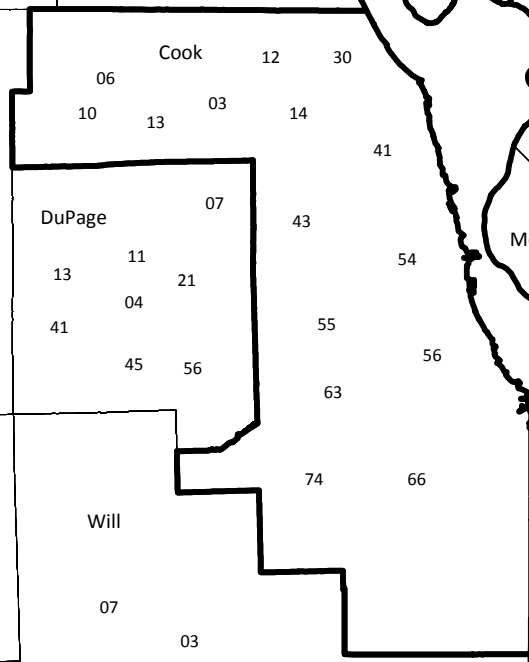
**Illinois Department of
Human Services
Emergency Transitional
Housing
SFY 2018**

****See Attached
Provider Listing
by Number**

**See Inset Map for
Cook and DuPage
Counties**



**Inset Map
for Cook and
DuPage Counties**



*Created by
IL Dept of Human Services
Bureau of Planning and Evaluation
Data Analysis & Evaluation Unit
525-527 DE
Updated 11/28/17*



List of ETH Providers by Number Identified in Attached Map

01) BCMW	40) Morgan County DBA MCS
02) Bethany Village	41) Outreach Community Ministries
03) Bethel Family Resource Center	42) PADS Lake County, Inc. (PADS Crisis)
04) Bridge Communities	43) Pads of Elgin
05) Call for Help	44) Project Now, Inc.
06) Catholic Charities Arch of Chicago	45) Public Action to Deliver (Aurora)
07) Catholic Charities of Joliet	46) RoseCrance/Community Elements
08) Catholic Urban Programs NFP	47) Salvation Army Coles County
09) CEFS Economic Opportunity	48) Salvation Army Granite City
10) Center of Concern	49) Salvation Army of Alton
11) Christian Family Ministries	50) Salvation Army of Belleville
12) City of Chicago	51) Salvation Army Quincy
13) Community Crisis Center, Inc.	52) Shawnee Development Council
14) Connections for the Homeless	53) Shelter Care Ministries
15) Contact Ministries	54) South Suburban Family Shelter
16) Continuing Recovery Center	55) South Suburban Pads
17) Courage Connection	56) St. Leonard's Ministries
18) Crosspoint Human Services	57) Stopping Women Abuse Now
19) Decatur Macon County Opportunity	58) The Salvation Army Bloomington
20) Dream Center Peoria	59) The Salvation Army Champaign
21) DuPage Pads	60) The Salvation Army Decatur
22) Embarras River Basin Agency	61) The Salvation Army Kankakee
23) Fifth Street Renaissance	62) The Salvation Army of Galesburg
24) Freeport Area Church Cooperative	63) The Salvation Army of Moline
25) Good Samaritan House	64) The Salvation Army of Pekin
26) Good Samaritan Ministries	65) The Salvation Army of Peoria
27) Helping Hands of Springfield	66) The Salvation Army Red Lodge
28) Home of the Sparrow	67) The Samaritan Well
29) Hope Haven of DeKalb County	68) Tri-County Opportunities Council
30) Housing Forward	69) Two Rivers Regional Council
31) Illinois Valley Public Action	70) Wabash Area Development, Inc
32) Kankakee County Community Services	71) Waukegan Township
33) Lake County Haven	72) Western Illinois Regional Council
34) Lazarus House	73) Williamson Co Family Crisis
35) Madison County Community Development	74) WINGS
36) Maristella	75) Youth Services Network
37) Mattoon Area Pads	
38) MERCY Communities	
39) Mid Central Comm. Action	