



Illinois Department of Human Services

ILLINOIS EMERGENCY & TRANSITIONAL HOUSING PROGRAM

REPORT TO THE GENERAL ASSEMBLY

State Fiscal Year 2015



Emergency and Transitional Housing Program

PREFACE

The Illinois Department of Human Services (IDHS) Emergency and Transitional Housing Program (ETH) is compiled for the House and Senate Appropriation Committees of the Illinois General Assembly in accordance with 305 ILCS 5/12-4.5. This report provides historical and current fiscal year information about the Emergency and Transitional Housing Program, and outlines funding by detailing program expenditures, types of services, and number of people served.

This report should not be construed to represent the total homeless population in Illinois. This report contains data compiled from quarterly reports from organizations funded by the ETH Program.



Emergency and Transitional Housing Program

Introduction

The Illinois Emergency and Transitional Housing (ETH) Program was developed to provide immediate food and shelter to homeless persons and families or persons and families at imminent risk of becoming homeless. The ETH Program was designed to provide meals, beds and supportive services through not-for-profit organizations to homeless individuals and families to assist them to return to self-sufficiency.

Funding for the ETH Program has provided funding for emergency shelters, transitional shelters, voucher programs, food, and an array of supportive services to homeless individuals and families across the state of Illinois.

In State Fiscal Year 2015, \$8.8 million in funding was allocated to the Emergency and Transitional Housing Program providers.

Program Goal

The goal of the Emergency and Transitional Housing Program is to render immediate and comprehensive shelter services to homeless individuals and families or individuals and families at imminent risk of homelessness. The program provides food, shelter, and supportive services through local not-for-profit agencies. Program deliverables require that:

- All participants be provided with case management services, counseling services and advocacy services within 5 days of admittance to the program for transitional programs and within 15 days for overnight programs.
- All participants have access to case management services outside of normal business hours of operation including, but not limited to evening case management service hours.
- All participants have complete intake and assessment done upon entry into the program. Providers must submit all intake and assessment forms to IDHS annually for approval.
- All providers have a community outreach plan which includes a detailed description for notifying the community of the program, hours of operation, and admittance / eligibility requirements into the program they administer for IDHS. This plan includes outreach to other community service agencies and the local Family and Community Resource Center (FCRC). IDHS must be advised of any publication and distribution of flyers, printed materials and / or brochures that are part of the IDHS funded program.
- All providers have a referral process that assists program participants with enrollment into public benefit programs such as TANF, Supplemental Nutrition Assistance Program (SNAP, formerly known as food stamps), ALL Kids, medical assistance, disability assistance, as well as any other resources that address the needs of the program participants.
- All progress and supportive services for transitional shelter participants be tracked and reported within each participant's case file through the development of an Individual Service Plan that includes at a minimum a record of the participant's supportive services, case management, outcomes, goals, progress notes, and benefit assistance.
- All providers have the ability to download the IDHS Supplemental Nutrition Assistance Program (SNAP, formerly known as food stamps) application and distribute to all eligible households.

- All providers have a written agreement or memorandum of understanding for referrals with other social service providers. The agreement or memorandum of understanding includes at a minimum; the type of services to be provided, the referral process of each agency, and follow-up actions.
- All providers accurately report outcomes and submit quarterly reports to IDHS utilizing the Emergency and Transitional Housing (ETH) web-based reporting system.
- All providers report the following information in the annual Funding Plan:
 - an unduplicated number of projected participants to be served in the fiscal year;
 - an unduplicated number of projected households to be served in the fiscal year;
 - the projected nights of shelter to be provided during the fiscal year; and
 - the projected number of meals to be provided, served, purchased, or vouchered during the fiscal year.

Administration

The IDHS Division of Family and Community Services, Bureau of Basic Supports administers the state funded ETH Program. Program staff perform all administrative and program management functions that includes, but is not limited to, the implementation of funding plans, contracting, program payments, and program monitoring. The ETH Program deliverables are verified by IDHS staff through on-site field monitoring.

Funding

The General Revenue Fund (GRF) allocation for the ETH Program provides food, shelter and supportive services to homeless individuals and families throughout the state. The allocation is divided between Chicago (54%) and the balance of the state (46%).

The public and not-for-profit organizations that participate in the ETH Program must provide shelter and supportive services and match at least 25% of the program costs from other sources. Fifty percent of the match must be cash. The other fifty percent may be cash and/or in-kind services, including volunteer services, or the value of the property.

Included in the ETH appropriation are funds allocated for technical assistance. The Illinois Association of Community Action Agencies provides monthly information to homeless agencies across the state regarding legislative and programmatic changes, public and private funding opportunities, and changes in federally funded homeless programs.

Reporting

In Fiscal Year 2009 the Department made significant improvements to the ETH Program by developing a web-based quarterly reporting system. In an attempt to capture the maximum amount of available data, the Department designed a reporting system compatible with the U.S. Department of Housing and Urban Development homeless program reporting formats. The Department also added data elements to the reporting system to provide statistical information regarding homeless children.

Fiscal Reporting: Fiscal compliance, program activity, and program monitoring are employed by IDHS staff to ensure the effective administration of the ETH Program. Upon execution of the ETH contract, all agencies are required to report expenditures quarterly utilizing a web-based reporting system.

Service Reporting: Client activity is also reported quarterly on the IDHS web-based reporting system. The number of participants served, characteristics, services, causes of homelessness, special needs, and household types are just some of the data elements collected.

Program Services

Shelter programs funded by the ETH Program include:

- Overnight / Emergency Shelters that provide emergency sleeping accommodations for 12 or fewer hours that serve at least one meal and provide supportive services;
- Voucher Programs that provide emergency shelter on a per diem basis at a nearby hotel or motel when other overnight shelter is not available and also provide supportive services and may provide food;
- Transitional Shelters that provide shelter, food and supportive services for up to 24 months.

While the majority of the ETH funding provides for food and shelter, all organizations must also provide supportive services to receive funding from the ETH Program.

The supportive services provided by the ETH Program assist homeless individuals and families return to self-sufficiency. The eligible supportive services include:

Advocacy	Intervening on behalf of program participants to assist in the receipt and use of support services.
Alcohol Abuse Services	Providing or arranging services for participants to attend AA (Alcoholics Anonymous) or other programs that address alcohol abuse issues.
Case Management	Coordinating the acquisition, delivery and use of supportive services. Case management must include individual assessments that are used to develop individual service plans.
Child Care	Providing or arranging child care services.
Children's Services	Providing or arranging services for child-specific services, such as child abuse counseling or preschool programs.
Counseling	Providing or arranging for individual or group counseling to alleviate physical abuse, mental health issues, substance abuse, and/or familial obstacles that are preventing a return to self-sufficiency.
Domestic Violence	Providing or arranging services for victims of domestic violence.
Education	Providing or arranging services for participants to complete a course of study leading to a diploma or specific skill certificate.
Employment Services	Providing or arranging services for participants to complete job preparation and/or to secure job interviews or employment. This may include acquiring special tools or clothing to perform the job in which the participant is



	placed or receiving training.
English as a Second Language	English language services available to persons who seek to improve Language their English language skills.
Follow Up	Assessing the need and providing additional services upon completion of, and discharge from the Emergency and Transitional Housing Program.
Health/Dental Services	Providing or arranging services for participants and assuring use of needed medical and dental services.
HIV/AIDS Related Services	Supportive services related to the needs of participants diagnosed with HIV/AIDS.
Housing Location / Inspection	Locating and/or the initial inspection of rental property on behalf of inspection participants to ensure that the housing is decent and adequate for the household and meets the general health and safety standards prior to tenant occupancy.
Legal Service Referral	Referrals to any legal services which may be needed by participants.
Mental Health Services	Providing or arranging services that address serious mental health issues that cannot be resolved through regular counseling services.
Outreach	Locating and contacting homeless individuals or families in the community and inform them of available services.
Substance Abuse Services	Providing or arranging services for participants to attend NA (Narcotics Anonymous) or other programs that address substance abuse issues.
Transportation	Transporting or purchasing services, such as bus tokens or taxi fares for participants to obtain medical care, public assistance, education, training and other services not provided on site.



Fiscal Year End Program Data

The following statistics were downloaded directly from the Department's ETH web-based reporting system. All of the following program data was compiled from the quarterly reports submitted by the ETH providers.

Number of Homeless Persons

Listed below is the total number of adults and children under the age of 18 that utilized ETH during the fiscal year.

Adults	Children Under 18	Total
26,495	10,384	36,879

Number of Homeless Households

Single Male	13,753
Single Female	6,065
Couple No Child	251
Couple W/Child	757
Male W/Child	181
Female W/Child	4,295
Total Unduplicated Households	25,302

Prior Living Situation

The ETH participants reported sleeping in the following places in the week prior to entering the program.

Prior Living Situation	Adults	Children Under Age 18
Non-housing (street, park, car, bus station, etc.)	4,053	418
Emergency Shelter	5,607	2,622
Transitional Housing for homeless persons	548	343
Permanent Housing	395	183
Psychiatric facility	235	0
Substance abuse treatment facility	476	24
Hospital	489	24
Jail / Prison	978	9
Domestic violence situation	769	806
Living with relatives / friends	8,654	3,966
Rental housing / Eviction	2,576	1,314
Disaster / Fire	124	84
Condemned housing	117	78
Other	1,474	512
Total	26,495	10,383

Other Shelters

This section provides the number of participants that used "other" shelters in the year prior to entering the Emergency and Transitional Housing Program. If no shelters were utilized during the prior year, the number of these participants were reported in the "None" category.

Number of Shelters	Adults	Children Under Age 18
None	15,250	5,972
1	6,970	2,721
2	2,687	1,238
3	910	281
4	335	103
5 or more	343	68
Total	26,495	10,383



Age and Gender

This section describes the age and gender of all participants that entered the program during the fiscal year.

Age	Males	Females
62 and over	919	329
51 - 61	3,717	1,595
31 - 50	5,914	4,578
18 - 30	4,396	4,828
Emancipated Minor or Unaccompanied Youth*	108	110
Total Adults	26,494	

13 - 17	672	784
6 - 12	1,813	1,871
1 - 5	2,163	2,090
under 1	510	464
Total Children	10,367	

Age and Gender of Reunited Family Members or Newborns

The age and gender of newborns, other family members, emancipated minors, or unaccompanied youth reunited with a participant that entered the ETH program during the fiscal year is provided in this section.

Age	Male	Female
62 and over	0	0
51 - 61	0	0
31 - 50	0	0
18 - 30	0	1
Emancipated Minor or Unaccompanied Youth*	0	0
Total Reunited Adults	1	

13 - 17	0	1
6 - 12	1	0
1 - 5	0	1
under 1	9	4
Total Reunited Children	16	

* Emancipated or Unaccompanied Youth are defined as: emancipated minors, unaccompanied youth, married youth and/or a youth with a child.

Ethnicity

This section provides the ethnicity of the ETH participants entering the program within the fiscal year.

Ethnicity	Adults	Children Under Age 18
Hispanic or Latino	2,825	1,322
Non-Hispanic and Non-Latino	23,670	9,061
Total	26,495	10,383

Race

This section provides the race of participants entering the ETH Program during the fiscal year.

Race	Adults	Children Under Age 18
American Indian/Alaskan Native	128	29
Asian	148	22
Black/African American	14,526	7,241
Native Hawaiian/Other Pacific Islander	53	10
White	10,034	2,030
American Indian/Alaskan Native & White	43	21
Asian & White	29	15
Black/African American & White	336	420
American Indian/Alaskan Native & Black/African American	108	76
Other *	1,090	519
Total	26,495	10,383

* The "Other" category exists for participants that do not declare themselves in any of the given categories.

Special Needs

This section provides information regarding the types of special needs declared by the ETH program participants upon entering the program. (A participant may have multiple special needs.)

Special Need / Conditions	Adults	Children Under Age 18
Substance Abuse (SA)	3,952	154
Alcohol Abuse (AA)	3,547	144
Mental Illness (MI)	6,243	270
Developmental Disability (DD)	1,090	181
Physical Disability (PD)	2,966	87
HIV and / or AIDS (HIV)	621	7
Chronic Medical Health Problem	3,033	235
Domestic Violence	2,626	1,105
Unaccompanied Youth	409	16
Pregnant / Parenting Teen	494	37
Ex-Offenders	2,607	69
Other	285	88
Total	27,873	2,393

Disabling Condition

The number of program participants declaring a disabling condition upon entry into the program is reported in this section.

7,666

The definition of a disabling condition is:

1. A disability as defined in Section 223 of the Social Security Act;
2. a physical, mental, or emotional impairment which is expected to be of a long continued and indefinite duration; substantially impedes an individual's ability to live independently, and of such a nature that such ability could be more suitable housing conditions;
3. a developmental disability as defined in section 102 of the Developmental Disabilities Assistance and Bill of Rights Act;
4. the disease of acquired immunodeficiency syndrome or any conditions arising from the etiological agency for acquired immunodeficiency syndrome; or
5. a diagnosable substance abuse disorder.



Veterans

The number of participants that declared themselves as a veteran* that participated in the ETH Program is reported in this section.

1,375

* A veteran is anyone who has ever been on active military status.

Cash Income

This section provides monthly cash income levels for all ETH program participants entering the program and the income status of program participants when exiting the program.

Entering the Program

	Adults	Children Under 18
No Income	16,323	9,033
\$1 to 150	646	114
\$151 to 250	740	150
\$251 to 500	1,751	413
\$501 to 1000	4,664	462
\$1001 to 1500	1,409	139
\$1501 to 2000	578	51
\$2001 +	384	21
Total	26,495	10,383

Exiting the Program

	Adults	Children Under 18
No Income	9,817	6,764
\$1 to 150	453	103
\$151 to 250	501	91
\$251 to 500	1,373	362
\$501 to 1000	3,848	437
\$1001 to 1500	1,351	164
\$1501 to 2000	530	87
\$2001 +	355	37
Total	18,228	8,045

Sources of Cash Income

The sources of cash income for all participants entering the ETH program are provided in this section. Participants may have multiple sources of cash income.

Entering the Program

Income Source	Adults	Children Under 18
AABD	16	0
Alimony / Spousal Support	120	32
Child Support (or DCFIS Grant)	467	267
Employment and Training	148	12
Employment Income	4,477	412
Pension / Retirement	242	4
Private Disability Insurance	78	2
Social Security	513	24
SSDI	1,588	87
SSI	2,450	328
Targeted Work Initiative	15	8
Temp. Asst. Needy Families (TANF)	1,207	534
Transitional / GA / Earnfare	144	0
Unemployment Benefits	420	43
Veterans Benefits	375	0
Work First / Work Pays	2	0
Worker's Compensation	103	2
Total	12,365	1,755

Sources of Cash Income (continued)

The sources of cash income for all participants exiting the ETH program are provided in this section. Participants may have multiple sources of cash income.

Exiting the Program

Income Source	Adults	Children Under 18
AABD	5	5
Alimony / Spousal Support	107	19
Child Support (or DCF Grant)	358	189
Employment and Training	141	18
Employment Income	4,087	644
Pension / Retirement	169	0
Private Disability Insurance	73	0
Social Security	350	23
SSDI	1,286	60
SSI	2,040	248
Targeted Work Initiative	7	0
Temp. Asst. Needy Families (TANF)	948	455
Transitional / GA / Earnfare	125	17
Unemployment Benefits	274	30
Veterans Benefits	158	0
Work First / Work Pays	4	0
Worker's Compensation	86	2
Total	10,218	1,710



Non-Cash Benefits

The non-cash benefits for all participants entering the program are provided in this section, as well as the non-cash benefits for all participants exiting the program during the fiscal year.

Entering the Program

Source of Benefits	Adults	Children Under 18
All Kids	757	1,929
Child Care Assistance	128	117
Emergency Food Assistance	4,143	1,377
LIHEAP	132	88
Teen Parent Program	38	26
WIC	756	812
Medical Card	8,769	4,976
Other	1,078	141
Total	15,801	9,466

Exiting the Program

Source of Benefits	Adults	Children Under 18
All Kids	525	1,448
Child Care Assistance	94	78
Emergency Food Assistance	3,153	1,355
LIHEAP	146	60
Teen Parent Program	30	23
WIC	530	501
Medical Card	7,899	4,107
Other	982	122
Total	13,359	7,694



Supplemental Nutrition Assistance Program / SNAP (formerly known as Food Stamps)

This section provides an unduplicated number of households entering the program during the fiscal year that were either currently enrolled, agency enrolled or ineligible for the program.

Enrolled Prior to Entering:	14,079
Enrolled After Entering:	8,887
Ineligible:	2,336
Total Households:	25,302

Shelter Nights and Meals

The total number of shelter nights and meals served to all program participants during the fiscal year is provided in this section.

Shelter Nights

	Overnight Shelter	Voucher Shelter	Transitional Shelter
Male Adults	789,571	2,991	64,281
Male Children	253,186	3,549	108,860
Female Adults	504,799	4,799	166,979
Female Children	257,090	2,989	111,673
Total	1,804,646	14,328	451,793
Grand Total			2,270,767

Shelter Meals

Meals Served / purchased / or Vouchered for All Participants	3,380,032	7,061	421,028
Grand Total			3,808,121

Supportive Services

The supportive services provided to all program participants during the fiscal year is represented in this section. (Advocacy, Case Management, and Counseling are required supportive services.)

Supportive Services	Adults	Children
Advocacy	104,601	89,779
Case Management	277,729	30,068
Counseling		
Financial	60,559	1,713
Life Skills	153,195	25,004
Other Counseling Services	79,717	17,134
Alcohol Abuse Services	29,065	66
Child Care	6,367	7,685
Children's Services	8,596	19,185
Domestic Violence	3,845	1,348
Education	30,827	9,623
Employment Services	70,310	1,647
English as Second Language	2,087	314
Follow-up Services	60,074	6,595
Health / Dental Service	29,521	2,194
HIV / AIDS Related Services	10,137	0
Housing Location / Inspection	35,129	3,402
Mental Health Services	19,534	1,026
Legal Service Referrals	6,715	568
Outreach	28,940	4,067
Substance Abuse Services	34,141	62
Transportation	140,624	16,554
Other	83,473	12,583
Total	1,275,186	250,617
Grand Total		1,525,803

Length of Stay

This section provides information regarding the length of time participants spent in the Emergency and Transitional Housing Program before leaving.

Time Period	Adults	Children Under Age 18
Less than 1 month	8,654	3,483
1 to 2 months	3,658	1,507
3 - 6 months	3,982	2,056
7 - 12 months	1,463	670
13 - 24 months	337	256
25 months - 3 years	101	68
4 - 5 years	25	4
6 - 7 years	8	1
8 - 10 years	0	0
10 years and up	0	0
Total	18,228	8,045

Reason for Departure

Upon departing from the Emergency and Transitional Housing Program, the following reasons were cited for all program participants during the fiscal year.

Reason for Departure	Adults	Children Under Age 18
Left for housing opportunity before completing program	2,315	923
Completed program	4,396	2,608
Non-payment of rent / occupancy charge	45	9
Non-compliance with project	1,562	683
Criminal activity / destruction of property / violence	323	123
Reached maximum time allowed in project	1,035	617
Needs could not be met by project	242	42
Disagreement with rules / persons	622	218
Death	17	0
Voucher funds exhausted	41	18
Voluntary Departure	3,849	1,877
Unknown / disappeared	3,015	672
Other	766	255
Total	18,228	8,045

* Transitional shelter programs are allowed to charge up to 30 % of participant income for rent.



Destination

This section provides the destination of the participants who exited the program during the fiscal year and were not expected to return.

Permanent Housing Destination	Adults	Children Under Age 18
Rental house or apartment (non-subsidized)	2,382	1,243
Public Housing	247	167
Section 8	90	106
Shelter Plus Care	52	11
HOME subsidized house or apartment	180	67
Other subsidized house or apartment	665	388
Homeownership	43	11
Moved in with family or friends	2,006	1,302
Transitional Housing Destination (24 Months or Less)		
Transitional Opportunity	566	359
Moved in with family or friends	1,549	766
Institutional Destination		
Psychiatric hospital	87	13
Inpatient alcohol or other drug treatment facility	258	13
Jail / prison	139	12
Other Emergency Shelter Destination		
Emergency Shelter	774	340
Other supportive housing	154	60
Places not meant for human habitation (e.g. street)	187	5
Other	982	286
Unknown Destination		
Unknown	7,867	2,896
Total	18,228	8,045

Reason for Turnaway

This section provides information regarding the reason participants were turned away from the Emergency and Transitional Housing Program during the fiscal year.

Reason For Turnaway	Adults	Children Under Age 18
No Vacancy	18,360	15,374
No Voucher Funds	160	58
Inappropriate for shelter	9,591	2,293
Refused to accept rules	1,320	200
Found other housing	1,008	564
Total	30,439	18,489



Turnaway Referral

This section represents a duplicated count of the referrals made to program participants for other social services that were turned away from the Emergency and Transitional Housing Program.

27,787

Primary Language

The Department is attempting to identify the total number of program participants that could not speak or read English. A duplicated count of the primary language for these program participants is provided in this section.

Category	Number of Adults	Number of Children
Albanian	0	0
Arabic	10	8
Bosnian	0	0
Bulgarian	2	6
Chinese	5	0
French	24	7
Gujarati	0	0
Hindi	1	0
Khmer	0	0
Korean	1	0
Lithuanian	0	0
Mandingo	0	0
Polish	28	0
Romanian	1	0
Russian	7	3
Spanish	565	109
Ukranian	2	3
Urdu	3	2
Uzbek	0	0
Vietnamese	3	0
Other - Asian	8	1
Other - African	14	8
Other - Central and South American	3	3
Other - European	1	0
Other - Indian	0	0
Other	29	2
Total	707	152